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The ResQ approach : theory building across disciplines using realist evaluation science and QCA

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1 The ResQ approach: Theory building across disciplines using realist

2 evaluation science and QCA

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5	The last decades have seen an enormous growth in published research and
6	evaluations, which makes it difficult for a researcher to stay up-to-date in their
7	own field, let alone complement their knowledge with insights from other fields.
8	In this paper we give an elaborate overview of a methodology that aims to tackle
9	this task. It builds on the realist evaluation science approach and combines it with
10	qualitative comparative analysis (QCA), hence its name: the ResQ approach.
11	Central to the approach are generative mechanisms that can be found across
12	fields, domains, sectors and contexts. The approach sets out to synthesize the
13	evidence on the circumstances linked to the triggering of these mechanisms.
14	QCA is used to identify the most relevant conditions, leading to theories around
15	these mechanisms, called 'mechanism concepts'. New studies can test, and refine
16	the mechanism concepts, setting up a continuous cycle of theory-building across
17	disciplines enabling us to learn from other fields, disciplines and contexts in a
18	systematic way.

Keywords: realism; mechanism; research synthesis; theory building; qualitativecomparative analysis

21

22 Introduction

23 According to the latest annual report by Crossref, as of October 2019, almost 80 million 24 journal articles have a DOI, which is an increase of 8% compared to the preceding year 25 of 2018 (Crossref, 2019). This means that every year academics are being flooded with 26 hundreds of papers in their own fields alone. Staying up-to-date is a daunting task, let 27 alone finding the time to complement knowledge from one's own field with knowledge 28 from other fields. In this paper a methodology is presented capable of bringing all this 29 information together making this task more manageable, stimulating cross-discipline 30 learning, and advancing science and policy-making.

31	The proposed methodological approach is based on the 'realist evaluation
32	science' methodology put forward by Pawson (2013), as it is 'sympathetic to the usage
33	of a multi-method, multidisciplinary evidence base' (Pawson et al., 2004, p. iii).
34	Moreover, as Emmel (2021) rightly argues 'a pre-requisite of a realist methodology
35	must be that it moves beyond the limits of institutionalised disciplinary science' (p. 95).
36	Finally, at the centre of the realist approach is theory building (Pawson, 2013), which
37	has been noted to be very useful for combining knowledge from different disciplines
38	(Abner et al., 2017; Perry, 2010).
39	Realist evaluation aims to be a bridge between evaluation and science. It is
40	inspired by Bhaskar's (2008 [1975]) critical realism, hence has a generative view of
41	causality. This means that phenomena and outcomes of interventions are caused by
42	underlying and most often unobservable mechanisms (Astbury & Leeuw, 2010;
43	Bhaskar, 2008 [1975]; Pawson, 2013). Realist programme theories describe the specific
44	contextual conditions linked to the triggered mechanisms and the interactions between
45	mechanisms that produce specific outcomes.
46	To strengthen the analysis of these conditions, the in this paper presented ResQ
47	approach combines an adaptation of the realist evaluation science approach with
48	qualitative comparative analysis (QCA) (Ragin, 2014 [1987]). The latter is an approach
49	and technique used to compare cases and discern the necessary and sufficient conditions
50	for an outcome to occur.
51	In this way the ResQ approach aims to synthesize research and evaluation
52	findings and build theories in a similar way as Pawson's (2013) 'reusable conceptual
53	platforms'. These theories can inform policy makers by explaining how interventions

54 work and how to make them more effective.

This paper presents the underlying rationale of the ResQ approach and its constitutive elements, elaborates on the different steps and illustrates this with a short pilot example in the appendix. We now turn to a discussion of the two approaches on which the ResQ approach is based before elaborating on the latter.

59 The realist approach

The realist approach developed by Pawson and Tilley (1997) is a theory-driven approach to evaluation and research synthesis. This means that every evaluation or synthesis begins with an initial programme theory which guides the analysis, and ends with a refined programme theory. Rather than responding to the question of whether an intervention was effective, the realist approach attempts to answer the more nuanced question: 'What works for whom, when, where and why?' (Pawson, 2013).

66 What makes realist evaluation different from other theory-driven approaches is the philosophical influence of scientific and critical realism (Bhaskar, 2008 [1975]; 67 68 Pawson, 2013; Sayer, 2000). Consequently, it adheres to generative causation, meaning 69 that outcomes are generated or caused by mechanisms that can be defined as 70 'underlying entities, processes, or structures' (Astbury & Leeuw, 2010, p. 368). Indeed, according to realism, reality is ontologically stratified in the domains of the real, the 71 72 actual and the empirical (Bhaskar, 2008 [1975]). The domain of the real is comprised of 73 mechanisms and structures and exists independent of our knowledge of it. These 74 mechanisms and structures generate events (domain of the actual) which we can 75 observe through our experiences (domain of the empirical) (Bhaskar, 2008 [1975]; 76 Byrne, 2018). When trying to explain an observed relationship within a system (i.e. 77 between an intervention or a context and an outcome) - which occurs in the domain of 78 the actual and is measured or observed in the domain of the empirical - mechanisms and

structures from the domain of the real 'tell us what it is about that system that generatesthe uniformity' (Pawson, 2006b, p. 23).

81 Thus, '[m]echanisms explain causal relations by describing the "powers" 82 inherent in a system' (Pawson, 2006b, p. 23). Evidently, this also means that these 83 mechanisms are linked to 'particular contexts to generate outcomes of interest' (Astbury 84 & Leeuw, 2010, p. 368). To emphasize this link with context, realists use a heuristic 85 called the 'context-mechanism-outcome configuration' or CMOC. This means that a 86 specific context leads to a specific outcome due to a specific mechanism. These 87 CMOCs take centre stage in the realist approach and are used as a heuristic to structure 88 the programme theory and the analysis.

89 As mentioned, a realist approach begins by developing an initial programme 90 theory, which is at what Merton (1968) called the middle-range level. Middle-range 91 theories are 'theories that lie between the minor but necessary working hypotheses that 92 evolve in abundance during day-to-day research and the all-inclusive systematic efforts 93 to develop a unified theory that will explain all the observed uniformities of social 94 behaviour, social organization and social change.' (p. 39). Thus, the programme theory 95 explains in rather abstract terms how, why, when, where and for whom an intervention 96 is expected to work. It is inspired by policy documents, key informant interviews, local 97 customs or received wisdom, and theories from different scientific disciplines such as 98 psychology, sociology, political science and economics.

Subsequently, the realist researcher translates this abstract programme theory
into more specific CMOCs adapted to the intervention or phenomenon under study.
These specific CMOCs are then further refined or disputed. In the last phase, the
information from the refined CMOCs is used to refine the initial middle-range
programme theory. The latter is then ready to be used and refined by other evaluations.

This creates a cyclical process in which subsequent evaluations build on each other, our
knowledge slowly but steadily increases and thorough theory building occurs (see
Figure 5.1 in Pawson, 2013).

107 This cyclical process is the focus of Ray Pawson's book 'The Science of 108 Evaluation' (Pawson, 2013) and central to the ResQ approach. In order to streamline 109 this process of theory building, Pawson (2013, pp. 86-111) identifies seven organizing 110 principles. First, programme theories are the unit of analysis. These theories are 111 transferable across interventions in different sectors (e.g. education or health). Second, 112 abstraction is key. Theories are only transferable if they use the same concepts; 113 therefore, a certain level of abstraction is necessary when creating the final programme 114 theory at the middle-range level. Third, there are different classes of interventions and 115 each should have their own 'reusable conceptual platform' that contains a common set 116 of programme theories. Each new evaluation can contribute to or refine these 117 frameworks. Fourth, model building should be central to subsequent evaluations, 118 increasingly refining and 'specifying the conditions in which each programme theory 119 applies' (Pawson, 2013, p. 86). Fifth, such model building should be done through 120 adjudication between rival theories. Sixth, evaluating every part of a theory, 121 incorporating every possible idea or theory, and looking at every single instance of an 122 intervention is impossible. We therefore need to trust some part of the intervention 123 while investigating another part of it. Subsequent evaluation or research cycles will 124 cover the uncovered parts. Seventh, from the selection of the relevant theories, to the 125 conceptual abstraction and the adjudication between rival theories, the evaluator needs 126 to make important judgement calls, 'organized skepticism' (Pawson, 2013, p. 86) is 127 crucial in order to ascertain the necessary rigour.

129

These seven organizing principles are crucial to advancing the theory building within realist evaluation and are equally central to the ResQ approach.

130 Qualitative Comparative Analysis

131 As mentioned above, we will combine the realist approach with qualitative comparative 132 analysis (QCA) (Ragin, 2014 [1987]). QCA is a set-theoretic method that uses Boolean 133 algebra to compare and analyse multiple cases in order to determine the necessary and 134 sufficient conditions for a predefined outcome to occur (Ragin, 2014 [1987]; Schneider 135 & Wagemann, 2012). Interestingly, according to several authors, it has the same 136 underlying philosophy as realist evaluation (Gerrits & Verweij, 2013; Rutten, 2021). 137 Being a set-theoretic method means that '(a) the data consists of set membership 138 scores; (b) relations between social phenomena are modelled in terms of set relations; 139 and (c) the results point to sufficient and necessary conditions' (Schneider & 140 Wagemann, 2012, p. 6). Thus, central to these methods is the idea that cases can be 141 assigned to sets, which are groups of cases that share a specific condition. For example, 142 a government run health facility is a member of the set of 'public health facilities', 143 while a health facility run by a private organization is not. Each case belongs to an 144 infinite number of sets. For example, the sets of 'urban facilities', 'well-performing 145 facilities', 'public hospitals', etc. Importantly, these different sets can and are being 146 seen in relation to each other. For example, all public hospitals are public health 147 facilities, yet not all public health facilities are hospitals. This means that the set of 148 'public health facilities' is a superset of the set of public hospitals and the latter a subset 149 of the former.

As Schneider and Wagemann (2012) highlight, this use of theoretical sets does
not add much value unless combined with the concepts of sufficiency and necessity.

152 Simply put, when a condition is causally sufficient/necessary for an outcome to occur, 153 the outcome will always/only occur whenever the condition is present. Indeed, when 154 approaching a set relationship through these concepts, we may start thinking about 155 explanations and causality. For example, if the set of well-financed facilities is a subset 156 of the set of well-performing facilities (i.e. all well-financed facilities are also well-157 performing facilities), it can be said that, in our data set, being well financed is a 158 sufficient condition for being a well-performing facility. This means that making sure 159 that a facility is well-financed is sufficient for it to be well-performing, however it does 160 not mean that a facility cannot be well-performing without being well-financed. Looked at it the other way around, the set of well-performing facilities can be seen as a superset 161 162 of the set of well-financed facilities, which means that, in this very limited data set, 163 being a well-performing facility is a necessary condition to be a well-financed facility¹. 164 In other words, a well-financed facility has to be well-performing before it can be well-165 financed. Importantly, a set-theoretic relationship does not necessarily make a claim 166 about causality (Ragin, 2009). 167 What places QCA apart from other set-theoretic methods is its use of truth tables 168 and the principle of logical minimization (Schneider & Wagemann, 2012). I will discuss 169 these two elements while elaborating the process of QCA.. 170 First, QCA is a case-based approach in which cases are looked at as a whole, in 171 contrast to analysing variables delinked from the cases (as is done in statistics) (Ragin, 172 2014 [1987]). Cases are defined by their membership in specific sets of conditions, 173 which are selected based on their role in explaining the outcome of interest according to 174 substantive theories. Data on these conditions and the outcome condition for each of the

¹ This symmetry between sufficiency and necessity is only the case in crisp sets (i.e. either a case is in or out) and the truth table contains no empty rows (see below) and not when fuzzy sets are used (i.e. a case can be partly in and out of a set).

175 cases is calibrated into membership scores. When the membership scores are either 1 176 (condition/outcome is present) or 0 (absent), we call this crisp sets. When the 177 membership scores range between 0 and 1, meaning cases may be partially in and out of 178 a particular set, we call this fuzzy sets. This data matrix with the set membership scores 179 is subsequently transformed into a truth table. A truth table 'displays the data in a 180 matrix of logically possible configurations of causal conditions' (Ragin, 2014 [1987], p. 181 xxi). Hence, every row contains a combination of the previously identified conditions 182 and the outcome observed in the cases that display the same combination of conditions. 183 Importantly, whether you are using crisp sets or fuzzy sets, the truth table is always binary.² 184 Second, this truth table is analysed using logical minimization,³ which is 'a 185 186 process by which the empirical information is expressed in a more parsimonious yet 187 logically equivalent manner by looking for commonalities and differences among cases 188 that share the same outcome' (Schneider & Wagemann, 2012, p. 9). More specifically, 189 this process is informed by Boolean logic, in which Boolean addition and multiplication 190 play an important role and are equivalent to the logical operators OR and AND, 191 respectively. Thus, the term 'A + C \rightarrow Z' means that it is sufficient if A OR B (or both) are present in order for outcome Z to be present; similarly 'A * C \rightarrow Z' or 'AC \rightarrow Z' 192 193 means that it is sufficient if A AND C are present in order for outcome Z to be present. 194 The minimization process uses the following logic: 'If two Boolean expressions differ

- 195 in only one causal condition yet produce the same outcome, then the causal condition
- 196 that distinguishes the two expressions can be considered irrelevant and can be removed

² We refer to the standard works on QCA for more details (e.g. Schneider & Wagemann, 2012) on how to go from a data matrix containing fuzzy set-membership scores to a truth table.

³ Here, we focus on the analysis of sufficient conditions; the analysis of necessary conditions is somewhat different and can be found in Goertz and Starr (2002) and Schneider and Wagemann (2012) among others.

- 197 to create a simpler, combined expression.' (Ragin, 2014 [1987], p. 93). The result of
- 198 this logical minimization process is a solution term that shows the combination of
- 199 factors that are sufficient for the outcome to occur. With this solution term, we can go
- 200 back to the case to establish the causal relationship and refine the initial theory.

201 The ResQ approach

- 202 The aim of the ResQ approach is to put the plethora of published evaluations and
- 203 research to use and build middle-range programme theories. These theories can then be
- used to explain why an intervention will possibly work, will possibly not work, has
- 205 worked or did not work, and can inform us about useful adaptations to the intervention.





Figure 1 shows its rationale and how the ResQ approach differs slightly from the approach put forward by Pawson (2013). As mentioned by Pawson (2013), every circle represents hundreds of programmes and their evaluations. The second row shows these programmes per substantive domain. Common systematic reviews focus on similar programmes within specific domains, however the realist evaluation science approach

215 shifts this focus to programmes with the same underlying programme theory from any 216 domain (e.g. incentivization programme theory: interventions with vouchers, financial 217 incentives, favourable loans, etc.) (Pawson, 2013). The ResQ approach takes this a step 218 further and focuses on the mechanisms constituting these programme theories. Indeed, 219 the programme theories central to the realist evaluation science approach may consist of 220 several mechanisms. For example, the programme theory of an incentivization 221 intervention will include the mechanism of extrinsic motivation but also self-efficacy, 222 feeling of appreciation, belief updating, etc. In turn, these mechanisms may be present 223 in very distinct programme theories; for example, extrinsic motivation may be present 224 in incentivization, target-setting or behaviour change programmes. The ResQ approach 225 aims to build theories around these mechanisms, that we will call mechanism concepts⁴.



226

Figure 1: Focus point of realist evaluation science and the ResQ approach (adapted from Pawson, 2013)

229 In order to facilitate the use of these *mechanism concepts* as reusable conceptual

230 platforms, the ResQ approach will mainly make use of established scientific concepts to

⁴ A more extensive discussion of mechanism concepts in the ResQ approach will be discussed in a future paper.

231 increase its ability to connect with scientific theories across the different domains,

232 sectors and disciplines. These 'tested and robust explanatory theories from the (social,

233 behavioural and policy) sciences [add] crucial insights about mechanisms and contexts'

234 (Leeuw & Donaldson, 2015, p. 472).

235 The mechanism concepts are closely related to the notion of concepts put 236 forward by Goertz (2006). Accordingly, concepts are 'theories about the fundamental 237 constitutive elements of a phenomenon' and the analysis of concepts 'involves 238 ascertaining the constitutive characteristics of a phenomenon that have central causal 239 powers' (p. 5).⁵ Moreover, Goertz' (2006) view of concepts is non-causal, meaning that 240 the characteristics we attribute to them are not caused by concepts they refer to or vice 241 versa, but rather constitute them. Likewise, the ResQ approach observes an ontological 242 relationship between the mechanism and the context, in line with the above-mentioned 243 definition of realist mechanisms, which 'tell us what it is about that system that 244 generates the uniformity [between context and outcome] (Pawson, 2006b, p. 23). 245 Identifying the context elements and their interactions that constitute a mechanism is the 246 essence of the theory-building effort central to the ResQ approach. As Westhorp (2018) 247 puts it: '[mechanisms should] involve the description of at least three things: the 248 necessary components of the system, the necessary relationships between those 249 components and the processes (or interactions)' (p. 53). To this should be added that we 250 not only need to know the necessary but also the sufficient components for a 251 mechanism to possibly 'fire', which the ResQ approach identifies through the use of 252 qualitative comparative analysis (QCA).

⁵ Similarly, both Pawson (2013) and Sayer (1992) place a relatively strong emphasis on the need to know the necessary components and scope conditions of the generic conceptual platforms.

253	The ResQ approach is not the first to combine the realist approach with QCA
254	(see for example Befani et al., 2007; Goicolea et al., 2015; Sager & Andereggen, 2012),
255	although it remains uncommon. However, their approach is different from the ResQ
256	approach. The conditions they used in the QCA relate to both the mechanisms and the
257	contextual conditions. This implies that mechanisms and context work hand in hand to
258	generate a certain outcome and may refer to the idea of context as a mediator between
259	the outcome and the mechanism. However, as we saw above, the ResQ approach takes
260	another position on the relationship between mechanism and context. ⁶ Indeed,
261	mechanisms lie at a different ontological level than the context and the outcome
262	(Westhorp, 2018; Williams, 2018); or, as mentioned above, mechanisms and context are
263	ontologically, not causally, connected.
264	Given this observation, the ResQ approach takes a somewhat different route,
265	inspired by the multimethod approach put forward by Goertz (2017). The latter
266	differentiates between the causal analysis that is undertaken within the case studies and
267	the cross-case QCA used for generalization or, indeed, theory building. Likewise, as a
268	research synthesis approach, the ResQ approach is based on information from studies in
269	which a causal analysis has been performed, while the QCA technique is used to
270	identify the relevant conditions and extrapolate them to theories (i.e. mechanism
271	concepts).
272	Hence, the triggering of the mechanism (yes or $no)^7$ is used as the outcome set

- and the contextual conditions as condition sets. This means that the ResQ approach
- 274 performs a 'C-Mo' analysis in which the 'O' (outcome) is somewhat silent. Indeed, the

⁶ The difference can be related to what Sayer (1992) calls structure and conditions (cf. moderators).

⁷ As will be discussed in a future article, in contrast to Dalkin et al. (2015) I take the position that mechanisms are either triggered or not. My conceptualization of a mechanism states that it is either possessed by a specific system or not and does not leave room for a partial possession When it seems that they give stronger or weaker outcomes this is only due to the effect of other mechanisms at work at the same time.

outcome in common CMO configurations is often general and far down the causal
chain, for example improved health-care quality. When studying, for example, extrinsic
motivation as a mechanism, a CMOC may indicate that extrinsic motivation in a
specific context leads to better health-care quality. However, the absence of improved
health-care quality does not mean that the extrinsic motivation mechanism was not
triggered. In fact, the lack of proper equipment may hamper the attainment of higher
levels of health-care quality.

282 Thus, this focus on more general outcomes blurs our analysis of the mechanism, 283 as it leads to the identification of contextual conditions that are only relevant after the mechanism has been triggered and do not constitute the mechanism⁸. Therefore, it is 284 285 more fruitful to equate the 'O' in the CMO configuration with the 'proxy equivalents'⁹ 286 (Jagosh, 2020) we use to identify the mechanism, for example a higher attendance at a 287 facility or a certain score on a motivation questionnaire. These proxy equivalents are as 288 causally proximate as possible. In practice, our analysis thus becomes a C-M analysis. 289 The decision about which proxy equivalents to use is inspired by theory and should aim 290 at minimizing the possibility that another mechanism can be seen as intervening.

When assessing a specific intervention, the relevant mechanism concepts can be seen as the building blocks of a programme theory. The latter helps to explain how the intervention may work in reality and on which aspects the evaluation should focus. Importantly, this is not a predictive model, but it will help us to define what will possibly happen given the current state of knowledge. Knowing what can be expected may help to identify unexpected outcomes, which are valuable learning moments that will further refine the mechanism concepts.

⁸ See note 6.

⁹ Proxy equivalents are small clues that indicate the possible existence of a specific mechanism (Jagosh, 2020).

In the long run, a database of mechanism concepts can be constructed, from which evaluators can take the mechanism concepts required and create a programme theory, and after which the mechanism concepts in the database can be further refined. This will help researchers, evaluators and policymakers to maintain an overview of the many findings from the different disciplines and domains in evaluation and research.

303 Five steps

304 Having elaborated on the underlying ideas of the ResQ approach, we now turn to a 305 more practical overview of the five steps encompassing its application. Importantly, like 306 both the realist approach and QCA, the ResQ approach is an iterative process in which 307 the researcher can and even should move back and forth between the different steps. 308 This ensures that the most relevant mechanisms are studied, taking into account the 309 latest data and information. This iterative process is summarized in Figure 2, which is 310 followed by an elaborate discussion of the five steps. In the appendix, a short pilot 311 example can be found to illustrate the steps. We use the example of performance-based 312 financing (PBF) in the health care sector of low- and middle-income countries and focus 313 on the mechanism self-efficacy.



315 Figure 2: Overview of the ResQ approach in five steps

316 Step 1: Developing the initial mechanism concepts

317 The ResQ approach starts with the creation of an initial theory, which helps us to focus 318 our research and attention on those issues, conditions, mechanisms and hypotheses that 319 are most likely to be relevant (Pawson, 2013). The creation of the theory starts by 320 identifying the mechanisms that are hypothesized and theorized to be triggered by the 321 intervention. The main sources for this are the analytical, conceptual and theoretical 322 frameworks of the intervention or related interventions, research protocols, policy 323 documents and key informant interviews. 324 Once the possible mechanisms have been identified, we commence the 325 construction of the 'initial mechanism concepts'. Each of these aims to shed light on the 326 contextual conditions that correspond to the triggering of each mechanism. To construct 327 these mechanism concepts, we use the approach of 'theory knitting' (Kalmar & 328 Sternberg, 1988), by which multiple substantive theories from different disciplines can

329 be combined. One of the underlying ideas is that rival theories often discuss different

330 phenomena and thus are not really rivals. The role of the theory developer performing

the theory knitting is then to '[identify] and effectively [utilize] the common dimensions
that underlie the theories to be knit' (Kalmar & Sternberg, 1988, p. 164), creating a
higher order theory (Leeuw & Donaldson, 2015).

These substantive theories can be found using a google or library search, or in a substantive theories database created within the framework of the current ResQ study. Importantly, research is a cyclical process and theories that are not found or used during this cycle may be used during another cycle. Therefore, not being able to incorporate or find all the theories is not problematic as long as we remain aware that the final theory and knowledge that we create is only partial (Pawson, 2013; Wong, 2018).

Even if many rival theories turn out to be less conflicting, contradictory propositions will remain, and this may be experienced as problematic. However, according to Pawson (2013) '[a]djudicating between rival hypotheses is the engine of progress in evaluation science' (p. 86). Thus, contradictory theories should be seen as an opportunity rather than a problem. To be clear, it is not so much about deciding which theory is wrong, rather '[i]t is the realist evaluator's task [...] to identify and explain the precise circumstances under which each theory holds' (Pawson, 2013, p. 7).

The theory knitting process is aided by the use of a simple truth table which is
created for each mechanism, containing the propositions of the substantive theories
concerning the contextual factors related to the relevant mechanism. Contradictory
theories will be apparent in inconsistent rows and should receive additional attention.
For clarity and communication reasons, the researcher may want to create a
narrative based on the truth tables for each of the mechanism concepts, or even combine

354 steps will be performed at the level of the mechanism concepts.

353

16

the different mechanism concepts into one programme theory. However, the following

355	In our example in the appendix I identified 17 mechanisms, including extrinsic
356	motivation, price effect, autonomy and self-efficacy. Here we will focus on self-
357	efficacy. Two theories were used to identify relevant contextual conditions: social
358	cognitive theory (Bandura, 1994) and the theory of planned behaviour (Ajzen, 1991). I
359	identified five relevant contextual conditions: the initial level of self-efficacy, relevant
360	positive experiences, relevant negative experiences, perceived effort put in, and
361	perceived control over the behaviour. Using the truth table and applying the
362	minimization process of QCA gives the following initial mechanism concept which
363	identifies the situations in which the mechanism is triggered (uppercase means the
364	condition is present, lower case means the condition is absent) (see the appendix for
365	more details):
366	POS. EXP.*neg. exp.*EFFORT*CONTROL +
367	INI SE*neg. exp.*effort*CONTROL +
368	INI SE*POS. EXP.*neg. exp.*CONTROL +
369	INI SE*POS. EXP.*neg. exp.*EFFORT +
370	INI SE*pos. exp.*effort +

371 INI SE*pos. exp.*NEG. EXP.

372 Step 2: Case-based Search

After having identified the theoretically most important contextual conditions for each of the mechanisms, a case-based review of the empirical literature is performed. The aim is to gather data on these contextual conditions and whether the mechanisms were observed or not. This case-based review may be very intensive and may be performed in several rounds spanning different research projects. Round 'a.' focuses on studies covering the intervention under study; during round 'b.' the focus is on realist evaluations of any intervention that entails the identified mechanisms; and round 'c.'

looks at non-realist evaluations that study similar interventions, or interventions that
will likely trigger similar mechanisms or have similar combinations of contextual
conditions. This is also an iterative process in which new searches need to be done
whenever new conditions, theories or mechanisms arise in the process (Booth et al.,
2020).

The data search process will use the technique of 'clustered search' (Booth et al., 2013). This is a case-based search method used 'to identify papers or other research outputs that relate to a single study' (Booth et al., 2013, p. 4). This will help to gather the necessary data on the contextual conditions, which may not always be reported on in a single paper or document.

Finally, we assess the utility and the methodological quality of the information collected for the analysis. In assessing this quality, it is not the study or document as a whole that is taken into account; rather, the quality appraisal concerns whether the information collected for the analysis is supported by the data and the methodology used in that document (Pawson, 2006a; Wong, 2018). Thus, a study may be of bad quality in general, but still provide some interesting and reliable pieces of information for the analysis.

In our pilot example, we searched for papers evaluating a PBF intervention and
realist evaluations mentioning 'self-efficacy' as a mechanism (we did not perform round
'c.'). Our search shows that self-efficacy is under researched in the PBF literature, yet,
despite this, the ResQ approach enables us to learn about this mechanism by including
papers from other interventions.

402 Step 3: Data processing

403 Once the relevant papers and documents are gathered, data processing can start. We first

404 need to identify the realist mechanisms that have been observed in the selected studies 405 and documents. While the realist studies of round 'b.' will give relatively 406 straightforward information due to the common philosophical underpinnings, the 407 studies from rounds 'a.' and 'c.' will not report realist mechanisms. The researcher 408 therefore needs to remain flexible and search for 'proxy equivalents' of mechanisms 409 (Jagosh, 2020). Such equivalents are not only to be found in the conclusion or the 410 discussion of the studies but should equally be looked for in quotations from interviews, 411 quantitative data and/or observations by the authors (Wong, 2018).

412 It is possible and likely that new mechanisms will be found during the analysis,
413 which means that for that specific mechanism we need to go back to the first step and
414 create a new initial mechanism concept. This shows the iterative nature of the approach.

Once mechanisms are found in the documents, we can start collecting data on
the contextual conditions that were identified as relevant in Step 1. To do this, we create
a data matrix for each mechanism containing information on the contextual conditions.
Again, new relevant conditions may be found in the documents and might be added
during the process.

This is where QCA becomes relevant. The data matrix contains the collected data and the linked calibrated set-membership scores in each of the condition and outcome sets. Although fuzzy sets (membership scores range between 0 and 1) have more detailed information than crisp sets (membership scores are either 0 or 1) and are, therefore, preferred whenever possible (Schneider & Wagemann, 2012), our conceptualization of a mechanism states that it is either possessed by a specific system or not and does not leave room for a partial possession¹⁰. This means that our outcome

¹⁰ As mentioned earlier, this is different from the conceptualization put forward by for example Dalkin et al. (2015) and will be more extensively discussed in a future paper.

427 (i.e. the triggering of a mechanism) has to be a crisp set, implying that our QCA also428 needs to be a crisp set QCA.

429 Whereas some conditions might be expressed qualitatively (present or not) some 430 will be quantitative data and will need to be calibrated to crisp set-membership scores. 431 To do so, one anchor point is especially important: the cut-off point. This quantitative or 432 qualitative point indicates when a case becomes a member or a non-member of a set 433 (Ragin, 2014 [1987]). Importantly, the distinction between a score of 0 and a score of 1 434 is an inherently qualitative difference and hence needs to make sense within the context 435 of the case and within the theoretical propositions. Therefore, theory and knowledge of 436 the cases guide this decision.

The conditions identified in our pilot example are all expressed in a
dichotomous, qualitative manner, hence the data matrix consists of 0's and 1's
indicating the absence and presence of the condition respectively. Therefore, no
calibration was needed. The data matrix can be found in the appendix.

441

Step 4: Perform a Qualitative Comparative Analysis (QCA)

442 Having created the data matrix for each of the mechanisms, we can now start analysing 443 this data using QCA. The data matrix will be transformed into a truth table. A truth 444 table consists of 2^k rows (k being the number of conditions) that depict the various 445 possible combinations of the dichotomized conditions (e.g. high incentives/no high 446 incentives). Based on the information from the data matrix, the final column indicates 447 whether the combination of conditions in that row is indeed a subset of the outcome (in 448 this case, whether the mechanism was present or not). A more elaborate explanation of 449 how to transform a data matrix into a truth table can be found in the standard works on 450 QCA (Ragin, 2009, 2014 [1987]; Schneider & Wagemann, 2012).

451 Now, we perform a minimization on the truth table using Boolean logic to 452 discover which conditions are sufficient for the mechanism to occur. To do this, we use 453 the 'theory-guided enhanced standard analysis' proposed by Schneider and Wagemann 454 (2012). This means that theoretical knowledge (called directional expectations) from 455 our first step will be used to fill in the logical remainders (truth table rows that are not 456 filled in because the combination of conditions was not observed in the case studies). If 457 the rows give overly inconsistent information (i.e. not all the cases indicate that the 458 conditions are a subset of the outcome), it can be useful to go back to the cases and 459 determine whether other conditions may have played a role and/or whether the 460 calibration was done incorrectly. However, it can also be due to the contingency of 461 mechanisms. The final result will be a solution term describing the combination of 462 conditions that are sufficient for the mechanisms to be triggered. This can then be 463 interpreted, creating a comprehensive mechanism concept. 464 In our pilot example, one row contradicted the theory which led to an adaptation 465 of the initial mechanism concept. Truth table rows not covered by our cases were filled 466 in using the initial mechanism concept propositions. The following solution term was 467 the outcome of the minimization process performed using the QCA add-in for excel 468 developed by Cronqvist (2019): 469 POS. EXP.*neg. exp.*EFFORT*CONTROL +

470 INI SE*neg. exp.*effort*CONTROL +

471 INI SE*pos. exp.*NEG. EXP.*CONTROL +

472 INI SE*POS. EXP.*neg. exp.*CONTROL +

473 INI SE*POS. EXP.*neg. exp.*EFFORT +

474 INI SE*pos. exp.*effort

475 Step 5: Refine initial theories

476 The final step of the ResQ approach consists of going back to the first step and 477 comparing our final outcome with the initial mechanism concepts. We can refine and 478 update the different substantive middle-range theories used to theory knit the initial 479 mechanism concept and also articulate a refined and updated mechanism concept as a 480 whole. Finally, combining the different building blocks (i.e. the mechanism concepts) 481 will create a comprehensive evidence-based and theory-embedded theory of the 482 intervention that can help to inform future evaluations and research and to explain and 483 resolve possible bottlenecks. Such a comprehensive theory can be presented using a 484 narrative or a diagram such as a causal loop diagram (Tomoaia-Cotisel et al., 2017). 485 Future evaluations and research can subsequently contribute to this by adding more 486 theoretical layers in Step 1, by including more studies from different domains, by 487 empirically testing the mechanism concepts and by doing research on the logical 488 remainders identified in Step 4.

489 While only focusing on one mechanism, our pilot example did give an 490 interesting insight into how PBF can help trigger self-efficacy. Indeed, PBF can have an 491 important impact on the triggering of the self-efficacy mechanism by creating moments 492 for constructive and positive feedback, increasing the effort of the health workers 493 through financial incentives and improving the work environment by increasing the 494 funds of the health facility and incentivizing the facilities. Moreover, it shows that 495 initial self-efficacy plays an important role in triggering the self-efficacy mechanism, 496 which may explain the different outcomes across health workers and may reinforce 497 quality of care inequities between health workers and/or facilities.

498 Discussion

499 Having gone through the underlying rationale and the different steps of the ResQ 500 approach, it is time to answer the 'so what?'-question. Clearly, the approach can be very 501 time consuming and few evaluations will be able to perform such an elaborate task. 502 However, this is not the aim of the ResO approach, which is, rather, to become a 503 continuous research endeavour to which researchers and evaluators from all around the 504 world can contribute. This will eventually create a database comprising the different 505 mechanism concepts which can be used by evaluators as well as be further refined, 506 effectively creating a public good similar to the Cochrane database. The investment of 507 every individual researcher thus becomes minimal, but the combined effort of these 508 individual researchers will help to make enormous strides in building stronger 509 (programme) theories.

510 This bold ambition does not mean that the ResQ approach aims to replace other 511 methodologies, it is just one tool in our tool box to understand the world around us. 512 Realist evaluation and synthesis and other approaches remain crucial in their own way 513 and in providing the resources (i.e. data) for the ResQ approach. Moreover, the latter 514 does not contradict with Pawson's proposed approach to realist evaluation science, 515 which focuses on program theories at the level of intervention families (Pawson, 2013). 516 In fact it is quite compatible as the mechanism concepts can inform Pawson's program 517 theories which in turn help to inform us about the interaction between the mechanisms. 518 In spite of the expected merits of the approach it also entails certain limitations and

519 possible criticisms from other realist evaluators. For instance, the ResQ approach is

520 more inclined towards science than it is towards evaluation when it comes to the

521 mechanisms. It prioritizes established scientific concepts that can connect with a

relatively large pool of empirical studies and scientific theories. Seasoned realist evaluators may suggest that this may lead to overlooking the main intricacies of a mechanism observed in a realist evaluation. This is the well-known trade-off between breadth and depth, which is part of every research synthesis method. However, the loss of depth is strongly off-set by the large increase in breadth. As the mechanism concepts become increasingly detailed and refined, we will come closer and closer to incorporating these intricacies.

529 Another point of contention may be the focus on the triggering of the mechanism and 530 not on a specific outcome as such. However, the realist approach is built up around 531 CMO configurations in which the outcome plays an important role. We have already 532 discussed our reasons for focusing on the mechanism; however, this leaves open the 533 question of how to link the mechanisms to specific outcomes. For this, we point to the 534 definition of the mechanism, which entails the expected outcome when made 535 sufficiently precise. For example, extrinsic motivation might be defined as 'motivation 536 due to an extrinsic reward'. Based on this definition, we cannot indicate what the 537 outcome will be when triggered. However, the following definition already tells us 538 more: 'motivation to perform a specific task due to an external reward linked to that 539 task'. This implies that only the tasks related to receiving a reward can be expected to 540 improve, unless other mechanisms, such as intrinsic motivation, are also triggered. 541 Thus, when tailoring the mechanism concepts to a specific intervention, i.e. linking 542 them to each other, the effect on the outcome of interest will become clear.

543 The ResQ approach needs an important disclaimer: theories coming out of the ResQ 544 approach are not to be used as predictive models. They are explanatory and can help to 545 focus our attention on possible bottlenecks. Every mechanism concept is based on the

- 546 abundant but still limited knowledge we have at our disposal and is therefore by
- 547 definition flawed. Moreover, in the realist view of the social world, we may never
- 548 achieve full knowledge due to the volition of human actors, their unpredictability and
- their distinct rationalities (Bhaskar, 2008 [1975]; Pawson, 2013).

550 **Conclusion**

- 551 In this paper I have introduced a novel methodology that aims to further the ambition
- 552 expressed by Pawson (2013) to create a true evaluation cycle in which consecutive
- 553 evaluations build on each other's findings. I propose to combine Pawson's (2013) realist
- evaluation science with qualitative comparative analysis (Ragin, 2014 [1987]) to
- 555 develop mechanism concepts which express theories that indicate in which
- 556 circumstances certain mechanisms may be triggered. Using a pilot example, I have
- shown how the ResQ approach works out in practice (see appendix). More work needs
- to be done to analyse more papers and include them in the ResQ mechanism database.

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668 APPENDIX

669 **Pilot example of the ResQ approach:**

670 Performance-based financing in the health care sector of low- and middle-income 671 countries: the mechanism self-efficacy

In this appendix I give a short example of how the ResQ approach can be implemented. I do not give a full example, as this would lead to a full second paper in the appendix. Instead, I show the workings of the approach by showing a pilot example in which a limited number of papers was used to pilot test the approach. The intervention under study is called performance-based financing, which is mainly prevalent in the health care sector of low- and middle-income countries. For this pilot I focus on one specific mechanism, namely 'self-efficacy'.

678 Performance-based financing in het health care sector of low- and middle-income countries is 679 more than just financial incentives, it is a complex intervention with many components 680 contributing to the final outcomes. It has been defined as follows: "performance-based financing 681 is a supply-side reform package that is guided towards improved performance (defined as 682 increased predefined services and improved quality measures) by using performance-based 683 financial incentives for health providers (facilities and/or workers) through internal contracting 684 and strengthening this with most or all of the following elements: a separation of functions 685 (purchaser, provider, verifier), (spending) autonomy for the health facilities, strict monitoring and 686 verification of services, community involvement, result-based planning and accountability 687 arrangements." (Renmans et al., 2017)

These different components lead to different mechanisms being triggered. In what follows I showthe pilot test of the developed methodology using self-efficacy as an example.

690 *Step 1: Developing the initial mechanism concepts*

- 691 Identify the relevant mechanisms
- 692
- Identify the relevant meenanish

I selected six relevant documents: three protocols (Borghi et al., 2018; Nimpagaritse et al., 2016; Ridde et al., 2014), a theoretical discussion of the effect of PBF on motivation (Lohmann et al., 2016), a comprehensive PBF toolkit published by the World Bank (Fritsche et al., 2014) and a conceptual framework developed by the Health Results Innovation Trust Fund of the World Bank (HRITF, 2015). Figure 1 shows the different mechanisms and how they are possibly linked to each other.

699 Figure 3: Relevant mechanisms triggered by PBF



701 - Theory knitting the initial mechanism concept using a truth table, example: SELF 702 EFFICACY

703

To develop the initial mechanism concept and perform the theory-knitting I selected two theories: social cognitive theory (Bandura, 1994) and the theory of planned behavior (Ajzen, 1991). Table 1 shows the different relevant conditions identified in the literature on these two theories. In the column 'condition 2' I made abstraction of the conditions from the column 'condition 1'. This led to the following relevant conditions: relevant positive experience, relevant negative experience, effort, initial self-efficacy, and perceived control.

710 *Table 1: Deriving the relevant contextual conditions from the theories*

Theory	Condition1	Condition 2			
Social	Own positive experience	>	Relevant positive experience		
Cognitive	Sustained effort	>	Effort		
Theory	Prior self-efficacy	>	Initial self-efficacy		
	Role model with positive experience	>	Relevant positive experience		
	Similarity w/ role model	>	Relevant positive experience		
	Acquisition of better means	>	Control		
	Social persuasion of SE	>	Relevant positive experience		
	Focus on self-improvement	>	Relevant positive experience		
	Co-operative learning structure	>	Relevant positive experience		
	Conducive situation	>	Control		
	Fatigue, stress, anxiety	>	Relevant negative experience		
	Collective perception of SE	>	Not retained		
Theory of		~	Control/relevant positive		
Planned	Required resources	/	experience		
Behavior	Few and/or manageable obstacles	>	Control		
	Belief about resources	>	Control		
	Belief about opportunities	>	Control		
	positive behavior/exp. of acquaintances and friends	>	Relevant positive experience		
	Positive past experiences	>	Relevant positive experience		

711

Table 2 shows the data matrix created based on the two theories. In the aforementioned

- 713 papers we looked for the configurations that the authors put forward that would lead to the
- 714 triggering or not of self-efficacy. The points (.) indicate that the theory was not explicit about
- 715 the value of this condition and, hence, can be either.
- 716 Table 2: Data matrix of propositions in theories

Row	Theory	Ini SE	Pos. Exp.	Neg. Exp.	Effort	Control	Outcome
А	SCT	•	1	0	1	1	1
В	SCT		1	0			1
С	SCT	•	1	0	0		0
D	SCT	•	1	•		1	1
E	SCT		1	•		0	0
F	SCT	•	1	•			1
G	SCT	0	0	1	0		0

Н	SCT	•	0	0	1	0	0
Ι	SCT	0		1	•	•	0
J	SCT	1		1	•	•	1
Κ	TPB	•	1	•	•	1	1
L	TPB		1	•		0	0

718 Table 3 shows the truth table based on the data matrix from Table 2. The points (.) in the 719 data matrix were interpreted as follows: either present or absent. This means that each row 720 from the data matrix can be used for different rows in the truth table (for example row 'B' 721 from the data matrix). This also leads to contradicting rows for which I needed to decide 722 which one to keep based on the theories at hand. The reasons for certain choices can be found 723 in Table 4. I also deleted some rows because they were impossible, for example when there 724 is both a positive and a negative experience (the assumption is that one always prevails over 725 the other or that there has not been an experience yet).

726	Table 3:	Truth table	according	to the	theories
	100000	1	creecianty		

Row	Ini SE	Pos. Exp.	Neg. Exp.	Effort	Control	1	0	Outcome
1	1	1	1	1	1	DFJKL		
2	1	1	1	1	0	FJK	Е	
3	1	1	1	0	1	DFJKL		
4	1	1	1	0	0	FJK	Е	
5	1	1	0	1	1	A BDFK		1
6	1	1	0	1	0	BF	EL	1
7	1	1	0	0	1	BDFK	С	1
8	1	1	0	0	0	BF	CEL	0
9	1	0	1	1	1	J		1
10	1	0	1	1	0	J		1
11	1	0	1	0	1	J		1
12	1	0	1	0	0	J		1
13	1	0	0	1	1			
14	1	0	0	1	0		Н	
15	1	0	0	0	1			1
16	1	0	0	0	0			1
17	0	1	1	1	1	DFKL	Ι	
18	0	1	1	1	0	FK	EI	
19	0	1	1	0	1	DFKL	Ι	
20	0	1	1	0	0	FK	EI	
21	0	1	0	1	1	ABDFK		1
22	0	1	0	1	0	BF	EK	0
23	0	1	0	0	1	BDFK	С	0
24	0	1	0	0	0	BF	CEK	0
25	0	0	1	1	1		Ι	0
26	0	0	1	1	0		Ι	0
27	0	0	1	0	1		GI	0
28	0	0	1	0	0		GI	0

29	0	0	0	1	1		
30	0	0	0	1	0	Н	
31	0	0	0	0	1		0
32	0	0	0	0	0		0

Table 4: Explanation for the choices of the outcomes when theories conflicted or the theories did not predict anything

- 1 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 2 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 3 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible

4 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible

- 5
- 6 I say '1' because 'pos. Exp.' with 'effort' strengthens the already existing 'Ini. SE', the lack of 'control' will not affect the SE as the agent will blame the environment instead of themselves. Which means the SE remains intact.
- 7 Although the lack of 'effort' minimizes the effect of the 'Pos. Exp.' the fact that there is already 'Ini. SE' makes that it still strengthens SE
- 8 Although there is 'initial SE', the lack of effort used to achieve the 'Pos Exp' makes the SE less strong, if we include that the control is limited this will lead to low SE as small setbacks will be deteriorate the SE quickly.
- 9
- 10
- 11
- 12
- **13** Cases that combine 'effort' = 1 with 'Pos. Exp.' = 0 and 'Neg. Exp.' = 0 have been left out because impossible as effort relates to the experiences
- 14 Cases that combine 'effort' = 1 with 'Pos. Exp.' = 0 and 'Neg. Exp.' = 0 have been left out because impossible as effort relates to the experiences
- 15 No cases in the theories, however, because nothing is affecting the initial SE negatively it receives a 1
- 16 No cases in the theories, however, because nothing is affecting the initial SE negatively it receives a 1
- 17 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 18 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 19 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 20 Cases that combine 'Pos. Exp.' With 'Neg. Exp.' have been left out because impossible
- 21
- 22 $\,$ There is no perceived control over the behavior.
- 23 Lack of effort makes that the SE is fragile.
- 24 Lack of effort means that the SE is fragile and a lack of control means they do not see the appropriate environment as present.
- 25
- 26
- 27
- 28
- 29 Cases that combine 'effort' = 1 with 'Pos. Exp.' = 0 and 'Neg. Exp.' = 0 have been left out because impossible as effort relates to the experiences
- 30 Cases that combine 'effort' = 1 with 'Pos. Exp.' = 0 and 'Neg. Exp.' = 0 have been left out because impossible as effort relates to the experiences
- 31 No cases in the theory, but because no initial SE, SE remains absent, the idea of control over the behavior is insufficient to lead to self-efficacy.
- 32 No cases in the theory, but because no initial SE, SE remains absent.

729

Applying the minimization method of QCA to come to a solution term that depicts the
 initial mechanism concept

- After having created this truth table I perform a minimization on this table using the QCA
 add-in for excel developed by Cronqvist (2019). This gives the following solution term
 (conditions in uppercase and underlined are present)¹¹:
- 735 <u>POS. EXP.*neg. exp.*EFFORT*CONTROL</u> +
- 736 <u>INI SE</u>*neg. exp.*effort*<u>CONTROL</u> +
- 737 <u>INI SE*POS. EXP.</u>*neg. exp.*<u>CONTROL</u> +
- 738 <u>INI SE*POS. EXP.</u>*neg. exp.*<u>EFFORT</u>+
- 739 <u>INI SE</u>*pos. exp.*effort +
- 740 <u>INI SE</u>*pos. exp.*<u>NEG. EXP.</u>

This solution term shows the conditions under which self-efficacy is being triggered according to the theories used in this pilot example. This shows the importance of the initial level of selfefficacy, on the one hand, and, on the other hand, the importance of positive experiences, effort

related to those experiences and the perception of control whenever no self-efficacy is present.

745	Step 2 Cas	e-based search					
746	- Search	n for papers on performance-based financing (Round a.)					
747							
748	Based	on an update of the search performed for an earlier systematic review, I collected 129					
749	papers on performance-based financing in LMIC. I searched for self-efficacy in these papers						
750	(the actual analysis is more systematic going through each paper and identifying each						
751	mecha	nism) and focused on one specific PBF intervention in Malawi (RBF4MNH). The					
752	follow	ing papers related to studies on this intervention and were used to find information on					
753	the co	nditions that trigger self-efficacy as a mechanism:					
754							
755	1.	Lohmann, J., Muula, A. S., Houlfort, N., & De Allegri, M. (2018). How does					
756		performance-based financing affect health workers' intrinsic motivation? A Self-					
757		Determination Theory-based mixed-methods study in Malawi. Social Science &					
758		Medicine, 208, 1-8.					
759	2.	Lohmann, J., Wilhelm, D., Kambala, C., Brenner, S., Muula, A. S., & De Allegri,					
760		M. (2018). 'The money can be a motivator, to me a little, but mostly PBF just helps					
761		me to do better in my job.' An exploration of the motivational mechanisms of					
762		performance-based financing for health workers in Malawi. Health Policy Plan,					
763		33(2), 183-191. doi:10.1093/heapol/czx156					
764	3.	Brenner, S., Wilhelm, D., Lohmann, J., Kambala, C., Chinkhumba, J., Muula, A.					
765		S., & De Allegri, M. (2017). Implementation research to improve quality of					
766		maternal and newborn health care, Malawi. Bull World Health Organ, 95(7), 491-					
767		502. doi:10.2471/blt.16.178202					
768	4.	Chinkhumba, J., De Allegri, M., Mazalale, J., Brenner, S., Mathanga, D., Muula,					
769		A. S., & Robberstad, B. (2017). Household costs and time to seek care for					
770		pregnancy related complications: The role of results-based financing. PLoS One,					

¹¹ To be correct, the analysis showed two different solutions that are logically equivalent. This is because during the minimization process, combinations can be combined in different ways. However, here I include all the prime implicants involved in those two solution terms. This means that one prime implicant in this solution term is logically redundant. However, since parsimoniousness is not the ultimate objective here, this is not problematic.

771	12(9), e0182326. doi:10.1371/journal.pone.0182326
112	
773	5. Kambala, C., Lohmann, J., Mazalale, J., Brenner, S., Sarker, M., Muula, A. S., &
774	De Allegri, M. (2017). Perceptions of quality across the maternal care continuum
775	in the context of a health financing intervention: Evidence from a mixed methods
776	study in rural Malawi. BMC Health Serv Res, 17(1), 392. doi:10.1186/s12913-017-
777	2329-6
778	6. Wilhelm, D. J., Brenner, S., Muula, A. S., & De Allegri, M. (2016). A qualitative
779	study assessing the acceptability and adoption of implementing a results based
780	financing intervention to improve maternal and neonatal health in Malawi. BMC
781	Health Serv Res, 16(1), 398. doi:10.1186/s12913-016-1652-7
782	
783	7. Chinkhumba, J., De Allegri, M., Brenner, S., Muula, A., & Robberstad, B. (2020).
784	The cost-effectiveness of using results-based financing to reduce maternal and
785	perinatal mortality in Malawi. BMJ Glob Health, 5(5). doi:10.1136/bmjgh-2019-
786	002260
787	- Search for realist evaluation papers that include self-efficacy as a mechanism (Round b.)
788	
789	For this pilot example, I relied on an ongoing scoping review of realist evaluation studies
790	and I again looked for self-efficacy mentioned in these papers. I selected the following
791	papers:
792	
793	1. Abeijirinde, I. O., Zweekhorst, M., Bardaji, A., Abugnaba-Abanga, R., Apentibadek, N.,
794	De Brouwere, V Marchal, B. Unveiling the Black Box of Diagnostic and Clinical
795	Decision Support Systems for Antenatal Care: Realist Evaluation. JMIR MHealth and
796	UHealth, $6(12)$, $e11468$.
797	2. Krishnaratne, S., Hamon, J. K., Hoyt, J., Chantler, T., Landegger, J., Spilotros, N.,
798	Webster, J. (2021). What mechanisms drive uptake of family planning when integrated
799	with childhood immunisation in Ethiopia? A realist evaluation. BMC Public Health,
800	21(1), 99.
801	3. Mukumbang, F. C., van Wyk, B., Van Belle, S., & Marchal, B. (2019). 'At this
802	[adherence] club, we are a family now': A realist theory-testing case study of the
803	antiretroviral treatment adherence club, South Africa. Southern African Journal of HIV
804	Medicine, 20(1), 922.
805	4. Vareilles, G., Marchal, B., Kane, S., Petric, T., Pictet, G., & Pommier, J. (2015).
806	Understanding the motivation and performance of community health volunteers
807	involved in the delivery of health programmes in Kampala, Uganda: a realist
808	evaluation. BMJ Open, $5(11)$, $e008614$.
809	5. Letroy, J., Yardley, S., Kinston, R., Gay, S., McBain, S., & McKinley, R. (2017).
810 911	Qualitative research using realist evaluation to explain preparedness for doctors
011 912	6 Derlington E. J. Violon N. & Jourdan D. (2018). Implementation of health
812 813	o. Darnington, E. J., Violon, N., & Jourdan, D. (2018). Implementation of nearing promotion programmes in schools: an approach to understand the influence of
814	contextual factors on the process? BMC Public Health 18(1), 163
815	contextual factors on the process. Divic 1 done ficatul, 10(1), 105.
816	These papers cover a variety of countries and interventions: Bliss4Midwives in Ghana
817	family planning intervention in Ethiopia anti-retroviral adherence club in South Africa
818	Community Health Volunteers in Uganda, training of doctors (apprenticeship) in UK, and
819	health promotion in schools in France.
820	•
821	Step 3 Data Processing

822 - Identify mechanisms in cases

- 823
 824 Given that this is a pilot test in which I only focus on one mechanism I did not systematically
 825 go through each paper and identify every mechanism. However, this is being done in the full
 826 approach.
- 828 Collect data from the sources
- 829 Given that all the contextual conditions were qualitative and dichotomous no calibration
- 830 was needed. I expect this to be a quite prevalent situation in the future. The secondary
- sources already indicated whether the condition was present or not. Table 5 shows the data
 matrix for the different cases.
- 833 Table 5: Data matrix of cases included in the pilot

Case code	Case codeIni SEPos. Exp.		Neg. Exp.	Effort	Control	Outcome
Sef.C.01.Mal		1	0	1	1	1
Sef.C.01.Mal		0	1	1	0	0
Sef.C.01.Mal	1	0	1	1	1	1
Sef.C.01.Mal	0	0	1	1	1	0
Sef.C.01.Mal	0	1	0	1	0	0
Sef.C.02.Gha	0	1	0	0	1	0
Sef.C.03.Eth	0	1	0	1	1	1
Sef.C.03.Eth	0	0	0	0	1	0
Sef.C.04.Saf		1	0	1	1	1
Sef.C.05.Uga	0	1	0	1	1	1
Sef.C.06.UK	0	1	0	1	1	1
Sef.C.06.UK	0	0	1	0	1	0
Sef.C.07.Fra	1	1	0	1	1	1
Sef.C.07.Fra	0	0	1	1	0	0

836

837

827

835 Step 4 Perform a QCA

- Transform the data matrix into a truth table

Table 6 shows the truth table for the mechanism self-efficacy after including the empirical cases. The columns '1' and '0' indicate how many cases with that combination of conditions showed that the mechanism was present or absent, respectively. The column 'theory' shows what the theory said about the expected outcome. The barred rows are left out of the analysis for the same reason as mentioned above in Table 4. We see that row '10' conflicts with the theory. Therefore, the initial theoretical truth table and the initial mechanism concept needs to be adapted.

Row	Ini SE	Pos. Exp.	Neg. Exp.	Effort	Contro l	1	0	Theory	Cases
1	1	1	1	1	1				
2	1	1	1	1	0				
3	1	1	1	0	1				
4	1	1	1	0	0				
5	1	1	0	1	1	3		1	Sef.C.01.Mal, Sef.C04.Saf, Sef.C.07.Fra
6	1	1	0	1	0			1	
7	1	1	0	0	1			1	
8	1	1	0	0	0			0	
9	1	0	1	1	1	1		1	Sef.C.01.Mal,
10	1	0	1	1	0		1	1	Sef.C.01.Mal,
11	1	0	1	0	1			1	
12	1	0	1	0	0			1	
13	1	0	0	1	1				
14	1	0	0	1	0				
15	1	0	0	0	1			1	
16	1	0	0	0	0			1	
17	0	1	1	1	1				
18	0	1	1	1	0				
19	0	1	1	0	1				
20	0	1	1	0	0				
21	0	1	0	1	1	5		1	Sef.C.01.Mal, Sef.C.03.Eth, Sef.C.04.Saf, Sef.C.05.Uga, Sef.C.06.UK,
22	0	1	0	1	0		1	0	Sef.C.01.Mal,
23	0	1	0	0	1		1	0	Sef.C.02.Gha
24	0	1	0	0	0			0	
25	0	0	1	1	1		1	0	Sef.C.01.Mal,
26	0	0	1	1	0		2	0	Sef.C.01.Mal, Sef.C.07.Fra
27	0	0	1	0	1		1	0	Sef.C.06.UK
28	0	0	1	0	0			0	
29	0	0	0	1	1				
30	0	0	0	1	0				
31	0	0	0	0	1		1	0	Sef.C.03.Eth
32	0	0	0	0	0			0	

845 Table 6: Truth table after analysis of the empirical cases

846 847

848 - Perform a minimization on the truth table

849As with the initial theoretical truth table I perform a minimization on this table using the850QCA add-in for excel developed by Cronqvist (2019). This gives the following solution term851(conditions in uppercase and underlined are present)¹²:

¹² To be correct, the analysis showed two different solutions that are logically equivalent. This is because during the minimization process, combinations can be combined in different ways. However, here I include all the prime implicants involved in those

- 852 <u>POS. EXP.</u>*neg. exp.*<u>EFFORT</u>*<u>CONTROL</u> +
- 853 <u>INI SE</u>*neg. exp.*effort*<u>CONTROL</u> +
- 854 <u>INI SE</u>*pos. exp.*<u>NEG. EXP.</u>*<u>CONTROL</u> +
- 855 <u>INI SE*POS. EXP</u>.*neg. exp.*<u>CONTROL</u> +

856 <u>INI SE*POS. EXP.</u>*neg. exp.*<u>EFFORT</u> +

857 <u>INI SE</u>*pos. exp.*effort

858 Step 5 Refine initial mechanism concepts

859 - Refine the initial theories 860

Table 7 shows a comparison of the solution term as a result of the theoretical truth table with the solution term after introducing the empirical data. Because the truth table only differed in one instance, there is no big difference in the two solution terms. This is logical as we do not expect the theories to be vastly in contradiction with reality. The refinement to the mechanism concept emphasizes the importance of perceived control of the behavior.

866 Table 7: Comparison between the initial and refined mechanism concept

Initial mechanism concept		Refined mechanism concept
POS. EXP.*neg. exp.*EFFORT*CONTROL +	=	POS. EXP.*neg. exp.*EFFORT*CONTROL +
INI SE*neg. exp.*effort*CONTROL +	=	INI SE*neg. exp.*effort*CONTROL +
INI SE*POS. EXP.*neg. exp.*CONTROL +	=	INI SE*POS. EXP.*neg. exp.*CONTROL +
INI SE*POS. EXP.*neg. exp.*EFFORT+	=	INI SE*POS. EXP.*neg. exp.*EFFORT +
INI SE*pos. exp.*effort +	=	INI SE*pos. exp.*effort +
INI SE*pos. exp.*NEG. EXP.	/	INI SE*pos. exp.*NEG. EXP.*CONTROL

867

868 - Build a comprehensive theory adapted to the context and intervention at hand

As this pilot example only focused on one mechanism, we cannot refine the comprehensive
theory on performance-based financing. We can, however, interpret the refined mechanism
concept 'self-efficacy' in light of a performance-based financing intervention. This means
that we can indicate which program components of a PBF scheme are important to trigger
the self-efficacy mechanism which may lead to more intrinsic motivation and better quality
of care.

What this mechanism concept learns us, is that initial self-efficacy plays an important role
in triggering the self-efficacy mechanism. This may explain different outcomes across health
workers and may reinforce quality of care inequities between health workers and/or facilities.
When initial self-efficacy is absent, the mechanism concept shows that positive experiences,
effort and perceived control are crucial in triggering the self-efficacy mechanism.

Clearly, when implemented well, PBF can have an important impact on the triggering of the
self-efficacy mechanism by creating moments for constructive and positive feedback,
increasing the effort of the health workers through financial incentives and improving the
work environment by increasing the funds of the health facility and incentivizing the

two solution terms. This means that one prime implicant in this solution term is logically redundant. However, since parsimoniousness is not the ultimate objective here, this is not problematic.

facilities. Although this is only an analysis of one mechanism, the relevance of other mechanisms mentioned in figure 1 already becomes clear. For example, the income effect, extrinsic motivation or learning.

886 887

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