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Growers' adoption intention of innovations is crucial to establish a sustainable greenhouse horticultural industry

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1 **GROWERS' ADOPTION INTENTION OF INNOVATIONS IS CRUCIAL**  
2 **TO ESTABLISH A SUSTAINABLE GREENHOUSE HORTICULTURAL**  
3 **INDUSTRY.**

4 **An empirical study in Flanders and the Netherlands**

5  
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41 **GROWER'S ADOPTION INTENTION OF INNOVATIONS IS CRUCIAL TO**  
42 **ESTABLISH A SUSTAINABLE GREENHOUSE HORTICULTURAL**  
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45

46 **Abstract**

47

48 In a project funded by the European Union, six high-tech innovations were developed to  
49 improve the energy-efficiency and sustainability of the greenhouse horticultural industry  
50 in the border region Flanders (Belgium) and the Netherlands, in a collaborative effort with  
51 various stakeholders. Although there is reason to be optimistic about the feasibility of these  
52 innovations, past experiences and research bear witness to the lack of adoption of climate-  
53 friendly technologies in the greenhouse horticultural industry. The current study reports  
54 the results of a mixed-method research project that explores the motivational drivers and  
55 barriers of the adoption of sustainable technological innovations by growers. The  
56 conceptual model is an extension of the Theory of Planned Behavior and is empirically  
57 tested by means of qualitative interviews with 28 growers and an online survey with 152  
58 growers. The results show that attitude and subjective norm, but also company reputation,  
59 past experience with innovations, and sustainable orientation give insights into the  
60 adoption intention towards sustainable innovations. Managerial implications are offered as  
61 well.

62

63 **Keywords: sustainable innovation, horticultural industry, adoption process, mixed**  
64 **method research**

65

66

67

## 68 **1. Introduction**

69

70 Due to global population growth, the tension between the demand for food and the unwanted  
71 environmental impact of producing it is rising (Tilman et al., 2011). Agriculture is responsible for  
72 ten to twelve percent of the total greenhouse gas emissions, and at the same time, it is in itself a  
73 sector that is extremely vulnerable to climate change (Smith et al., 2007). Greenhouses play an  
74 increasing role in the food supply (Marcelis and Heuvelink, 2019). They provide a controlled  
75 microclimate that is adaptable to the needs of crops and aims at achieving higher yields, improving  
76 quality, and aiding in the lengthening of market availability of fruits and vegetables (Lichtenberg  
77 et al., 2015). The promising impact of greenhouses to deal with food shortage is tempered by its  
78 environmental impact. Worldwide, greenhouses use extensive land area exceeding 470,000 ha (of  
79 which 40,000 ha glass-covered) with yields up to approximately ten times higher per unit area  
80 compared to field production (Wageningen University & Research, 2021). In Europe, more than  
81 200,000 ha of greenhouses emerged the last decades. Thirty percent of these greenhouses have a  
82 permanent structure and are equipped with techniques using fossil fuels for maintaining optimal  
83 microclimate conditions (Heuvelink et al., 2020).

84

85 Four conditions are at play that contribute to crop growth: temperature, light, water and humidity,  
86 and carbon dioxide (Yano and Cossu, 2019). In colder areas, the extension of the cultivation period  
87 to colder seasons is managed by heating assistance, often driven by fuel burning, leading to an  
88 increased amount of energy consumption (Mariani et al., 2016). For instance, according to Qian et  
89 al. (2011), the energy consumption of the Dutch greenhouse industry contributed about 10% to the  
90 total national energy use. To avoid unwanted high temperatures which affect crops negatively,  
91 additional methods such as forced ventilation must be used during summer times (Thongbai et al.,  
92 2010). Photon energy of sunlight is the natural energy source needed for plant growth. The internal  
93 irradiance in a greenhouse is usually less than the exterior irradiance. Therefore, the roof structure  
94 of the greenhouse needs to be adapted to deliver as much sunlight as possible to the plants.  
95 Moreover, supplemental lighting is used in regions with a limited amount of sunlight (Bambara  
96 and Athienitis, 2019). Additional lighting during nighttime is also applied, in accordance with  
97 market demand. In a greenhouse, the natural water that plants would receive from the rain is  
98 blocked. Although it may be beneficial for many reasons, replacing the natural system with

99 irrigation systems and supplying plants with necessary nutrition, affects plant transpiration and  
100 infections through the interior humidity system. Crop photosynthesis is limited under lower CO<sub>2</sub>  
101 concentration conditions even if sufficient sunlight is available, and vice versa. Ventilation control  
102 plays a crucial role in managing the CO<sub>2</sub> concentration, temperature, and humidity of the  
103 greenhouse interior air. In conclusion, to design an optimal greenhouse interior climate, one must  
104 take into account both the microclimate and the plants' physiological conditions, given that these  
105 factors interact in a complex manner every day and night throughout the different seasons.

106

107 As mentioned before, energy and especially electricity are used extensively to control greenhouse  
108 conditions. The whole microclimate conditioning could reach an energy demand of 400 W/m<sup>2</sup>  
109 (heating, lighting, cooling). For its future potential, the industry must be aware of climate-sensitive  
110 natural resources (Ignaciuk, 2015). In line with 2050 CO<sub>2</sub> commitments, increased attention should  
111 be paid to the environmental sustainability of greenhouse production: "*meeting the needs of the*  
112 *present generation without compromising the ability of future generations to meet their own*  
113 *needs*" (WCED, 1987).

114

115 The purpose of the current study is to report and discuss the results of part of a research project  
116 called GLITCH, funded by the European Union. This project aims at developing innovative,  
117 energy-efficient and climate-neutral greenhouse cultivation systems and techniques. Although  
118 there is reason to be optimistic about the feasibility of technological innovations to meet  
119 sustainability goals, past experiences and research bear witness to the lack of adoption of climate-  
120 friendly technologies by growers in the greenhouse industry (Wreford et al., 2017), which is a  
121 crucial prerequisite for the successful implementation of innovations. Two important factors are  
122 explored in the current paper, (1) growers' perceived benefits of and barriers to the adoption of the  
123 innovations, and (2) the identification and characteristics of growers that can be considered to  
124 engage with the innovation at an early stage in the innovation diffusion process. The study was  
125 conducted in the Netherlands and Flanders (Belgium), and is based on a mixed-method approach,  
126 combining in-depth interviews and a quantitative survey, and uses an extension of the Theory of  
127 Planned Behavior (Ajzen, 1991) as the conceptual framework. The study tries to answer three  
128 research questions:

129

130 *RQ1: What are the drivers and barriers to the adoption of sustainable innovative solutions*  
131 *developed throughout the GLITCH-project?*

132 *RQ2: What are the characteristics of early adopters of sustainable innovative solutions developed*  
133 *throughout the GLITCH-project?*

134 *RQ3: Are the drivers and barriers for adoption of sustainable innovative solutions developed*  
135 *throughout the GLITCH-project different between early and late adopters?*

136

137 The contribution of this study is that it adds to our understanding of the adoption process of  
138 sustainable technological innovations in the greenhouse industry, which is an activity of great  
139 importance for the food supply chain that at the same time struggles with sustainability issues.  
140 Furthermore, the study's scope is relevant in that it investigates the drivers of and barriers to adopt  
141 these innovations from the perspective of growers, who are crucial stakeholders for innovation  
142 adoption. The study has practical relevance for governments, industry organizations and growers.  
143 Governments and industry organizations that want to promote sustainable technological  
144 innovations can use the results of the study to identify early adopter segments and to develop  
145 campaigns based on the insights we provide. Growers could benefit from our insights to take up  
146 their role in organizing their production methods such that it is not only efficient and profitable,  
147 but that they also take their societal role as responsible actors in fighting resource depletion and  
148 negative effects of their activities on the climate. As such they can become active partners in  
149 promoting sustainable production methods. In the current business environment, companies have  
150 a greater awareness of the impact of their activities on the environment and are increasingly  
151 motivated by environmental concerns in their pursuit of innovations. Investment, exploitation, and  
152 the use of green technologies and innovations should get special interest from growers that aim to  
153 evolve towards the efficient use of resources while improving ecological activities and  
154 productivity (Läpple and Van Rensburg, 2011).

155

### 156 **1.1 The GLITCH-project**

157 The combination of the complex conditions that greenhouse designs need to satisfy, and the need  
158 for a reduced environmental impact led to the launch of a co-creative project aimed at the  
159 development of innovative, energy-efficient and climate-neutral greenhouse cultivation systems  
160 and techniques. The project is called GLITCH (translated abbreviation stands for: Greenhouse

161 horticulture innovates through co-creation with low-carbon high tech) and was set up as a Europe-  
162 funded project (EFRO-INTERREG) in the border region of Flanders (Belgium) and the  
163 Netherlands, which is a leading region in the international greenhouse horticulture industry. The  
164 total area of greenhouses in this region is estimated at around 14,000 ha and is one of the nine so-  
165 called ‘top sectors’ in this region (Wageningen University & Research, 2021). During the last  
166 decades, a flow of innovative technological approaches has been developed by collaborations  
167 between firms, research institutes, and governments.

168  
169 The GLITCH project entails six innovative trajectories in line with challenges to keep the industry  
170 competitive with sustainability goals concerning energy saving and climate control (European  
171 Commission, 2020a, 2020b). More information on the six innovations that are ready to implement  
172 in the greenhouse horticultural industry can be found in Moons et al. (2021):

- 173 • Reducing energy use by implementing optimal LED lighting in the cultivation of tomato,  
174 lettuce and cucumber;
- 175 • Reducing land and energy use by implementing a four-layer cultivation system in the  
176 cultivation of strawberry;
- 177 • Reducing energy by installing low-grade heating systems;
- 178 • Isolating and optimizing the climate conditions by using energy balancing day screens in  
179 the cultivation of bell pepper and tomato;
- 180 • Isolating and optimizing the climate conditions by using energy balancing night screens in  
181 the cultivation of bell pepper and tomato;
- 182 • Optimizing the humidity by implementing a climate-neutral vapor heat pump.

183  
184 In collaboration with horticultural research centers, greenhouse construction firms, universities,  
185 research centers, and with other experts, crop experiments were carried out in each of these six  
186 trajectories. The six co-created innovations have proven to be promising regarding greenhouse  
187 microclimate conditions (e.g., better temperature/humidity balance) and crop conditions (e.g.,  
188 higher yields), as well as regarding positive impacts on the environment (e.g., up to 30 percent of  
189 energy reduction by implementing LED lighting and up to 65 percent energy savings using the  
190 energy-balancing screens in combination with the vapor heat pump). The high-tech innovations



191 affect the sustainability of advanced crop production, since they radically change the growing  
192 process by reducing land use, energy consumption, and carbon emissions.

193

## 194 **1.2 Conceptual framework**

195 Research into the adoption intention of behavior in general, and innovations in particular, often  
196 uses the Theory of Planned Behavior (TPB) as a conceptual framework. In the TPB there are three  
197 antecedents of behavioral intention: the attitude towards the behavior, social influence (subjective  
198 norm) on the behavior, and the perceived behavioral control in conducting the behavior (Ajzen,  
199 1991). *Attitudes* are evaluative responses to the behavior, i.e., to what extent the behavior is  
200 perceived as positive or negative. The *subjective norm* stands for perceived social pressure by  
201 significant others or relevant reference groups to perform or not to perform a certain behavior.  
202 Hereby information through reference groups serve as important comparison anchors. . *Perceived*  
203 *behavioral control* is a person's perception about whether the behavior is perceived as easy or  
204 difficult. It is related to the perceived ability and the external source constraints, as well as the  
205 facilitators of the behavior (Taylor and Todd, 1995). These factors can be, for instance, financial  
206 constraints, regulatory issues, lack of skills or organizational rigidities.

207

208 The TPB can be extended with components of models of innovation adoption, namely the  
209 Innovation Diffusion Theory (IDT) and the Technology Acceptance Model (TAM). Following the  
210 IDT, the attitude towards and the adoption or continuous use (intention) of an innovation is  
211 influenced by five factors: the *perceived relative advantage* of the innovative solution, the  
212 *perceived simplicity* (lack of complexity), the *perceived compatibility* or the fit with the potential  
213 adopter's existing values, previous experiences, and current needs; the *observability*, and the  
214 *trialability* of the innovation (Rogers, 2010). According to the TAM, two factors determine the  
215 attitude towards and the acceptance of innovative technology (Davis, 1989). *Perceived ease of use*  
216 is the degree to which a person believes that the innovative technology will not be difficult to  
217 understand, learn or operate and its use will be effortless. *Perceived usefulness* is the degree to  
218 which a person believes that using the innovation will provide benefits that supersede those of  
219 existing technologies in terms of enhancing economic benefits, convenience, satisfaction and/or  
220 job performance. The former is very similar to the lack of complexity in the IDT, and the latter  
221 reflects the perceived relative advantage factor in the IDT (Taylor and Todd, 1995). Finally,

222 previous research supports the idea that risk perception or risk tolerance can also influence the  
223 adoption intention of innovations (Bocquého et al., 2014). In the current study we integrate these  
224 factors into an Extended Theory of Planned Behavior, as shown in the Figure in Appendix A.

225  
226 Technology diffusion theory includes both research on the patterns of diffusion and research on  
227 the structure and process of firm- and consumer-level adoption (Montalvo, 2008). Along the same  
228 lines, Kemp and Volpi (2008) report a review of previous literature with suggestions for future  
229 innovation diffusion analysis. Previous research into the adoption of innovations in agriculture has  
230 tested several models, investigating the drivers and barriers of innovation adoption. For instance,  
231 Adnan et al. (2019) focus on how to facilitate sustainable agriculture through green fertilizer  
232 technology adoption, focusing on farmers' behavior. Montes de Oca Munguia (2021) provides an  
233 overview of conceptual models of the adoption of innovations in agriculture. Many of these models  
234 are (partly) based on or extend the TPB, IDT and TAM. For instance, in the context of the  
235 greenhouse horticultural industry, Verstegen et al. (2003) compared the barriers and drivers of 95  
236 greenhouse entrepreneurs with those mentioned in the TPB. They divided the growers into five  
237 clusters according to their energy saving profile which was based on behavior, perception and  
238 attitude in relation to energy saving. They concluded that innovations should be implemented  
239 gradually and that economic benefits are more important than rules and guidelines imposed by the  
240 government. A combination of benefits for the environment and attaining better production and  
241 quality goals leads to sympathy from the farmers. Moreover, farmers are strongly influenced by  
242 their colleagues to take up environmental friendly innovations. Both farmers and horticultural  
243 growers were surveyed in a follow-up study that again started from the TPB framework, but also  
244 took some strategic choices and entrepreneurial characteristics into consideration (Verhees et al.,  
245 2012), and conclude that entrepreneurial as well as market orientation play a role in strategic  
246 choices such as, amongst others, cost reduction, collaboration, and increasing sustainability.

247  
248 Forbes and De Silva (2015) used elements of the TPB to study the adoption of sustainable  
249 technology in the New Zealand horticultural sector amongst a sample of 51 growers. They found  
250 a significantly positive relationship between the level of implemented sustainable practices and  
251 the achievement of expected benefits, particularly in the area of environmental sustainability.  
252 Environmental sustainability appears to be embedded in normal business practice for a number of

253 growers, and there is an increasing emphasis being placed on social sustainability. Hansson et al.  
254 (2012) studied the importance of the opinion of peers (subjective norm) on the decisions made by  
255 farmers, such as the networking of growers with their neighbors, friends and colleagues. Moreover,  
256 expert opinion is very important to bring improvements and changes in a greenhouse's  
257 effectiveness and development. The opinions or suggestions of crop consultants, horticultural  
258 scientists, bioengineers, advisory service providers, universities, and research centers, are  
259 considered expert opinions (Greenhalgh et al., 2004).

260

261 The role of different information channels as part of the subjective norm should not be  
262 underestimated for the diffusion of an innovation into a targeted market. Information channels are  
263 often classified as either formal (structure, channels and rules are important) or informal (works  
264 within social affiliations) (Mehra et al., 2001). McBride and Deberkow (2003) investigated the  
265 role of different interpersonal information sources (the extension service, crop consultants, input  
266 suppliers, special events/project demonstrations, other growers/grower associations, and the news  
267 media) on the adoption intention of sustainable precision technology measurements and concluded  
268 that information from these sources is associated with adoption intention directly and indirectly  
269 through attitude formation and perceived behavioral control. Personal-formal contacts showed a  
270 positive association with perceived behavioral control, whereas impersonal information sources  
271 had a negative association with attitudes. Crop consultants and input from suppliers had the  
272 greatest impact on the adoption process. The importance of personal formal information sources  
273 was also confirmed in a study by Caffaro et al. (2020) with 314 Italian farmers. The results show  
274 that personal-formal sources of information are positively associated with perceived behavioral  
275 control. Also in a study on the adoption of organic farming practices, the importance of this  
276 information source was confirmed in relation to adoption intention of agricultural environmental  
277 measures (Unay Gailhard et al., 2015).

278

279 Perceived behavioral control factors have also been studied in the context of innovations in  
280 agriculture. In the context of precision technology adoption, studies report the predictive power  
281 of profitability, resource availability, and economic benefits (Batte and Arnholt, 2003). Other  
282 factors such as demand constraints, regulatory issues, lack of skills and organizational rigidities  
283 are reported to act as inhibitors to the innovative activity of firms. Sustainability-related benefits

284 or concerns may play a role as well, such as the perceived impact of the innovation on the labor  
285 circumstances and the perceived impact on environmental goals (Elkington, 1994).

286

287 Aubert et al. (2012) state that agricultural technology adoption is more complex and multi-faceted  
288 than many studies assume and suggest integrating concepts from the TAM and the IDT, as well as  
289 the role of incentives in early adoption phases, and the role of image building, voluntariness and  
290 normative norms. In their research on the adoption of precision technology they conclude that  
291 compatibility and quality of support influence the perception of the perceived ease of use of  
292 innovative technologies. Next, they found that compatibility, relative advantage, information use  
293 and ease of use impact the perceived usefulness of innovative farming technologies. Finally, they  
294 conclude that also observability and trialability impact the adoption decision of these technologies.

295

296 Six case studies conducted in the US show that profit (relative advantage) was the most significant  
297 factor in technology adoption by farmers (Batte and Arnholt, 2003). A survey of 30 farmers in  
298 Germany also found that economic reasons (relative advantage) were the most important driving  
299 force behind the adoption of precision technology (Kutter et al., 2011). In their qualitative study  
300 of farmers in Indiana (U.S.), Reimer et al. (2012) report that perceived relative advantage,  
301 observability, and compatibility are the most important factors in understanding the adoption of  
302 agricultural best management practices (such as the use of cover crops). Lamm et al. (2017) applied  
303 Rogers' (2010) characteristics of innovations to find complexity and compatibility to be the major  
304 factors influencing U.S. growers' adoption of water treatment technologies (such as chlorination).  
305 In a wider agricultural context, Pierpaoli et al. (2013) identified three main adoption drivers by  
306 reviewing 20 studies: competitive and contingent factors, socio-demographic factors, and financial  
307 resources. Hereby trialability/observability, size, facilitating factors, and perceived ease of use  
308 were classified into competitive and contingent factors; social factors, age, previous experience,  
309 and confidence were categorized into socio-demographic factors; and cost, perceived benefit, and  
310 perceived usefulness were labelled financial resources. This review concludes that innovations  
311 should be based on benefits to the growers/farmers, either through an improvement or by doing  
312 something easier and/or cheaper than before to achieve innovation diffusion.

313

314 Finally, several authors emphasize the importance of risk. At a conceptual level, risk is often  
315 defined as '*risk perception*' and can be seen as a barrier towards adoption behavior (Batte and  
316 Arnholt, 2003). In that sense, some authors consider 'risk' as belonging to the construct of PBC as  
317 it is described as the grower's interpretation of the riskiness of the investment linked to possible  
318 rewards and failures (Bocqueho et al., 2014). However previous research also consider risk as  
319 '*risk tolerance*' which is defined as the growers' general predisposition towards assuming risk  
320 (Hoffmann et al., 2013). Pennings and Wansink (2004) pose that risk perception ranges from  
321 perceiving no risk at all to perceiving high risk, while risk tolerance ranges from extremely risk  
322 averse (refusing any risk under any condition) to extremely risk seeking. In previous research risk  
323 tolerance was found to be related to the signing of crop insurance contracts and the adoption of  
324 crop diversification, marketing strategies, and crop innovations (Hellerstein et al., 2013). Pennings  
325 and Wansink (2004) show a moderating effect of risk perception on the relation between  
326 motivational drivers and adoption intention. In a study conducted in the hog industry, Trujillo-  
327 Berrera et al (2016) report a moderating effect of risk tolerance but not of risk perception on the  
328 relation between expected rewards and adoption of sustainable practices. In the current study, we  
329 explore both 'risk perception' and 'risk tolerance'.

330

331 Besides identifying the main drivers and potential barriers to the adoption of promising climate-  
332 friendly technologies by growers, it is important to identify interesting target segments and how  
333 they differ in terms of the adoption process. First of all, not all potential users change their behavior  
334 towards using promising technologies and practices, even when these have proven superior  
335 characteristics (Diederer et al., 2003). Indeed, diffusion of innovations typically takes time and  
336 rarely covers the whole potential adopter population immediately. It is particularly important to  
337 identify innovators and early adopters and explore how they adopt technological innovations. In  
338 previous research, market share and firm size have been identified as determining factors  
339 (Karshenas and Stoneman, 1995). However, Tey and Brindal (2012) also refer to a large set of  
340 other firm-related factors to classify growers into adoption categories, such as operator age, years  
341 of farming experience and formal education, farm size, and farm sales. Besides these variables,  
342 two variables are often reported as relevant for early adopters and innovators: *opinion leadership*  
343 and *innovativeness* (Moons et al., 2012). Opinion leadership refers to the inclination of lead users  
344 being at the forefront and drive an innovation forward. They are often the first ones to use the

345 product or technique, having information and willing to buy the product. They acknowledge the  
346 link between their need and the solution of the technology. Opinion leaders are often innovative  
347 and, equally importantly, influence their peers in adopting innovative solutions (Arts et al., 2011).

348

## 349 **2. Methods**

350

351 The conceptual framework in Appendix A was empirically explored using a mixed-method  
352 research design. In line with the study of Warner et. al. (2020) the qualitative part tries to identify  
353 the drivers and barriers towards the adoption of the GLITCH innovations. Data from the qualitative  
354 study were triangulated with information from a quantitative study that additionally explored  
355 adopter segments within the grower population. Participants in both parts of our study got the  
356 following information. *‘In the context of the GLITCH project, an interregional research project  
357 between Flanders and the Netherlands that investigates innovations in the greenhouse horticulture  
358 sector, we appreciate your opinion about sustainable innovative techniques. We want to find out  
359 which aspects are important to you when you would intend to implement these innovations in your  
360 company. The innovations are technological cultivation systems and cultivation techniques that  
361 contribute to a sustainable greenhouse horticultural industry. Examples include LED lighting,  
362 multi-layer cultivation, energy balancing screen, and low-grade heat systems.’*

363

### 364 **2.1 Qualitative research**

365 From May 2020 until October 2020, 28 semi-structured in-depth interviews were conducted (n=13  
366 Belgian growers, n=15 Dutch growers). Growers from small, medium-sized, and large greenhouse  
367 cultivation companies were included (ranging from 1.2 ha to 31 ha). The sample included growers  
368 with different crop cultivation: tomato, bell pepper, cucumber, strawberry, lettuce, or a  
369 combination of these crops. The Belgian growers were interviewed by two academic researchers.  
370 For the interviews with the Dutch growers, a collaboration with a Dutch market research firm was  
371 set up. Due to the COVID-19 pandemic, the interviews were conducted online. The interviews  
372 lasted between 24 and 77 minutes, with an average of 47 minutes. The (with permission) recorded  
373 interviews were anonymized in the transcription process. The literature review was used to  
374 construct a topic list for the interviews.

375

376 First the growers presented their company in terms of the size of their greenhouses, the innovations  
377 they adopted in the past, the company owner's future succession, how they look at the future of  
378 their company, and the crops they cultivate. Subsequently the interviewers presented the GLITCH  
379 innovations. Spontaneous reactions were registered, and the interviewees were probed to express  
380 their intentions and attitudes towards these innovations. The influence of the five IDT elements on  
381 this opinion was further investigated. Next, an in-depth discussion of barriers and motivators  
382 towards the adoption of the innovations was held, starting with subjective norm related elements  
383 such as the influence of stakeholders and information channels they consult. Then, perceived  
384 behavioral control barriers and drivers were discussed, such as financial, environmental, and crop-  
385 related factors, and factors related to working conditions. Finally, risk perception and risk tolerance  
386 were explored.

387

## 388 **2.2 Quantitative research**

389 The quantitative research was conducted from December 2020 until January 2021 in collaboration  
390 with a Dutch market research agency. Starting from a growers file they selected horticultural firms  
391 that grow relevant greenhouse cultivated crops (in line with the ones we investigate for the  
392 GLITCH project). Out of this dataset (n=1250), they randomly selected the respondents. A total  
393 of 152 growers completed the survey. Different kinds of crops were represented: tomato, lettuce,  
394 cucumber, strawberry, bell pepper and a combination of crops. The sizes of the companies they  
395 represent vary from less than 1 ha to more than 15 ha of glass covered cultivation. See Appendix  
396 B for sample description and a comparison with the actual crop distribution in the greenhouse  
397 industry.

398

399 To increase participation, we opted for phone calls with a limited questionnaire (less than five  
400 minutes). At the beginning of the questionnaire, the respondents were given the above-mentioned  
401 description of the GLITCH innovations. Next, the respondents were asked about the kind of crops  
402 they grow, and the techniques they use in the greenhouse. Subsequently, all constructs in the  
403 conceptual model in Appendix A were measured. The measures and their items are shown in  
404 Appendix C. For all items of these measures, 5-point Likert scales were used, ranging from 'totally  
405 disagree' (1) to 'totally agree' (5). First, *attitude (AT)* was measured using one item, followed by  
406 *adoption intention (AI)* (two items). *Subjective norm (SN)* was measured with four items. Then,

407 the five antecedent factors of the attitude towards innovation from the *IDT* were measured with  
408 one item for each factor. As for *perceived behavioral control (PBC)* four items were used, namely  
409 financial reasons (FR), environmental reasons (ER), working conditions (WR) and crop condition  
410 (CR). *Risk tolerance (RT)* was measured by means of one item. Next, the *green identity (GI)* of  
411 the growers was measured using four items. Finally, two variables were measured to be used in  
412 the segmentation analysis. *Innovativeness (IN)* consists of four items and *opinion leadership (OL)*  
413 was measured with one item.

414

### 415 **2.3. Data analysis**

416 For the qualitative part of the study, the transcripts of the interviews were analyzed using the  
417 qualitative text analysis software NVivo. The data was analyzed by following an a priori coding  
418 scheme that was adjusted throughout the coding process, based on observations emerging from the  
419 data. The final coding scheme revealed the following main- and subcodes: adoption intention,  
420 attitude, the IDT factors, subjective norm, growers ability factors, perceived behavior control, risk  
421 perception, finance-related factors, environment-related factors, work condition related factors,  
422 crop-related factors, subjective norm, reputation of the company, risk tolerance, experience with  
423 past innovations and innovator profile. The coding schema is presented in Appendix D.

424

425 For the quantitative part of the study, we used IBM SPSS Statistics 27. AI was measured with two  
426 items that are sufficiently correlated (appendix C). We used the mean of these variables in the  
427 analyses. For the multi-item measures, SN (Subjective Norm), IN (Innovativeness), GI (Green  
428 Identity) and the IDT factors, first a principal components analysis was carried out. The results of  
429 these analyses can be found in Appendix E. For SN, IN and GI, this analysis resulted in one-  
430 component solutions. Next, we carried out Cronbach's Alpha analyses to test scale reliability. Two  
431 of the Alpha values are lower than the commonly used, .70 cut-off, namely SN and GI. Removing  
432 scale items does not improve these Alphas (see also Appendix E). However, the traditional .70  
433 cut-off is rather arbitrary (see, for instance, Taber, 2018 and Van Griethuijsen et al., 2015) and  
434 also depends on the number of scale items: smaller scales typically result in smaller Alphas.  
435 Therefore, for instance Hair et al. (2019) qualify an Alpha  $>.60$  as 'moderate' or 'acceptable'. For  
436 each of these three constructs we used the mean of their items for further analysis. The five IDT  
437 factor items were also entered in a principal component analysis with oblique rotation, resulting in



438 two components (see appendices C and E for details). These components are: compatibility and  
439 lack of complexity (perceived ease of use) (CompSimp) and trialability and observability (TriObs).  
440 Since the two items of the first component and the two items of the second component were  
441 sufficiently correlated, we used the means of the two items loading on each of these factors in  
442 further analysis. The remaining item, Relative advantage (perceived usefulness) (RelAdv), was  
443 also used in subsequent analyses.

444  
445 Clusters of growers were derived on the basis of a K-means cluster analysis based on two cluster  
446 variables, i.e., innovativeness and opinion leadership, leading to three clusters, based on the  
447 significance of the difference between clusters for the two cluster variables, and the interpretability  
448 of the cluster characteristics (Appendix F). Differences in cluster member characteristics were  
449 tested by means of chi<sup>2</sup> analysis and t-tests (Appendix G).

450  
451 The conceptual model was tested by means of multiple linear regression analysis, both for the full  
452 sample and for two clusters separately. These results can be found in Appendices H and I. In what  
453 follows, we first describe the results of the qualitative study and then of the quantitative study.

454  
455 **3. Results**

456  
457 **3.1 Drivers of and barriers to the adoption of sustainable innovative solutions**

458 **3.1.1 Attitude and adoption intention**

459 All interviewees indicate that their attitude as well as their intention to use the proposed sustainable  
460 innovations are influenced by four out of the five elements of the IDT. Only complexity seems no  
461 issue in this technological context. Observability is mentioned by 22 out of the 28 interviewees.  
462 Furthermore, trialability appears to be an important aspect, as it is mentioned by 19 interviewees.  
463 Many horticulturists seem to carry out experiments regularly, sometimes through research centers  
464 and sometimes within their own company. (*“I’m still an old-fashioned grower, I want to walk  
465 around in the greenhouse and feel the innovation. I want to feel whether it’s good or not.”*). Half  
466 of the interviewees mention compatibility with cultivation techniques and crop growing  
467 conditions, company values, and infrastructure. Nineteen growers mention that the innovation

468 should have a clear advantage over the technique that they currently use, including allocation of  
469 the workforce, year-round production, cost savings, healthier crops, higher-quality products,  
470 simplification of tasks and higher efficiency.

### 471 **3.1.2 Subjective norm**

472 Subjective norm recurs in all interviews and is mentioned most frequently out of all factors.  
473 Growers appear to rely on different sources to gain information and seek opinions. Growers often  
474 visit *peers* (n=26) to observe technologies, innovations, and cultivation techniques. (*“Of course*  
475 *we often talk to colleagues! We regularly visit each other’s companies.”*)

476 Most growers talk about environmental regulations imposed by the *government*. Some growers  
477 believe the government’s rules are justified and beneficial for the environment (*“In the end, we*  
478 *can all complain about the regulations, but I think laws and regulation in the Netherlands have*  
479 *brought us to a very high level.”*), while others seem to find the regulations unjustified and not  
480 helpful. (*“It’s always going to get more difficult. You should try starting a new company, you*  
481 *aren’t able to obtain the necessary licenses.”* / *“Often I think: government, mind your own*  
482 *business.”*)

483 The influence of *retailers* is mentioned by 23 interviewees and can be considered a relevant factor  
484 in growers’ decision-making processes as they impose a lot of conditions, often related to  
485 sustainability (*“We are Planetproof certified, also because supermarkets ask for that. They impose*  
486 *it on us as a condition, but then the retailers and the market are not willing to pay a higher price*  
487 *for it.”*)

488 *Consumer* demand (as mentioned by all interviewees) seems to have an important impact on  
489 growers’ production processes and product assortments (*“Perhaps we would like to grow*  
490 *strawberries during winter, but if none of our consumers or customers ask for it, then it doesn’t*  
491 *make a lot of sense.”*). The consensus among the growers seems to be that consumers are not  
492 willing to pay a higher price for sustainable products. (*“The Dutch consumers say they want*  
493 *sustainable products but when they’re in the store they choose the cheapest products possible.”*)

494 Horticulturists perceive the *employees and coworkers’* support as an essential factor for the success  
495 of an innovation, and state that they would not adopt the innovation without their team believing  
496 in it. (*“Usually I also consult with my co-company directors, because when investing in an*

497 *innovation, my entire team needs to agree and understand what I'm doing, .... If my team*  
498 *complains and says that they really don't want to do it, I won't.*")

499 According to the interviewees, the following *information channels* seem to be most relevant as  
500 these are all mentioned at least twenty times: suppliers and representatives, research centers, trade  
501 magazines, advisers, and the internet.

502

### 503 **3.1.3 Perceived behavioral control**

504 Amongst others, technical cultivation aspects (nineteen mentions), year-round production  
505 (seventeen mentions), market demand (fifteen mentions), and personal ability (fourteen mentions)  
506 are important barriers and motivations to adopt the innovations. A remarkable result is the frequent  
507 spontaneous reference to labor circumstances (fifteen mentions) as an important consideration  
508 when adopting innovative technologies.

509 When an innovation helps the agriculturists to produce more *high-quality products*, to have  
510 healthier plants and to achieve this in a simplified way, they appear to be more inclined to adopt  
511 it. ("*How can you measure the happiness of a person? That's how he or she produces. When*  
512 *you're happy, you'll be able to do a lot more. A happy plant also produces more.*")

513 When an innovation makes the *work conditions* within their company more pleasant or efficient,  
514 growers seem more inclined to adopt the innovation. Some growers aim for year-round production  
515 based on customer demand, while others see it as a way to ensure labor continuity. ("*Our*  
516 *customers asked us to start producing year-round.*")

517 The three *financial subfactors* that were raised most frequently are the following: return-on-  
518 investment (ROI), ("*The most important factor is of course the ROI.*"), payback period ("*Smaller*  
519 *investments definitely need to be paid back in a period of three to five years. For larger*  
520 *investments, you need to take into account a period of ten years. But if the payback period is twenty*  
521 *years, then...*"), and investment cost. In addition, the low sales price of crops is also mentioned  
522 multiple times ("*The largest barrier for me is market prices that are too low, which is not the case*  
523 *for just one year but for a longer period*").

524 Additionally, *personal ability* is brought up by several interviewees as a barrier to innovation.  
525 (“I’m 50 years old, it’s not the time and place to invest in big innovations anymore.”/ “Our  
526 company is too small for such a project.” / “I don’t have any successors so what would I be doing  
527 it for?”).

528

#### 529 **3.1.4 Risk**

530 In the interviews a distinction between risk perception and risk tolerance was observed. Risk  
531 perception is mentioned less frequently than expected. Some growers (n=5) indicate that they have  
532 not undertaken certain investments because they perceived the risk as being too high. Other  
533 growers (n=9) seem to like to expose themselves to high risks and seem to be risk tolerant or even  
534 risk seeking. (*Eventually we decided it was too risky to carry out such big innovations in our own  
535 company.*” / “*I get an adrenaline rush from organizing my cultivation process this way.*”)

536

#### 537 **3.1.5 Additional factors**

538 Several additional factors emerged from the qualitative study. Growers’ negative *experiences with  
539 past innovations* is a topic that recurs frequently as important learning moments that prevent them  
540 from making similar mistakes in the future. One of the often-mentioned reasons for past failure is  
541 “being too early” and wished to have waited for more results (from research centers, peers, etc.)  
542 before carrying out the innovation.

543 About one-fourth of the interviewees appear to see their *company’s reputation* as an important  
544 factor when deciding on an innovation. Some growers indicate that being innovative and  
545 sustainable helps in the brand-building process and can be used in marketing efforts towards  
546 customers (“*We have transformed an exchangeable bulk product into a brand that people ask for.  
547 They ask for our tomatoes, and in the end that’s what every company wants.*”). Other growers  
548 mention that they care about their company’s reputation and image. (“*It’s nice to show our  
549 company and say ‘Look, we are concerned with our environment, ...’*”)

550 The majority of the growers seems to be aware of their *impact on the environment* and have  
551 undertaken several initiatives. The increasing environmental awareness stems from various

552 sources like the grower's own beliefs, market demand, regulations etc. The feeling that  
553 "sustainable" is being used as a buzzword nowadays is recurring in many interviews. (*"I think the*  
554 *word 'sustainable' is being described in a wrong way. What is sustainable? A tomato grown with*  
555 *artificial lighting or a tomato imported from Morocco?"*)

556 The majority realizes that paying attention to the environment has become inevitable. A group of  
557 growers undertake sustainable initiatives driven by *intrinsic motivation*, with a clear consensus  
558 that people and organizations owe it to the planet. This subgroup seems to be aware that they have  
559 a bigger influence on the environment than individual consumers (*"I believe that, as a company,*  
560 *you can actually have a bigger influence on the environment than as an individual. Especially with*  
561 *a company sized like ours, you can take bigger steps with regards to the environment."*). The other  
562 group is driven by *extrinsic motivations* and undertake sustainable actions due to external pressure.

563

### 564 **3.1.6. A quantitative test of the conceptual model**

565 To corroborate the findings from the qualitative in-depth interviews discussed above, we carried  
566 out a quantitative analysis by empirically testing the model in Appendix A. First, a multiple linear  
567 regression analysis was conducted to predict adoption intention (AI). The independent variables  
568 was attitude (AT), subjective norm (SN), four separate PCBs (financial reasons (FR), working  
569 conditions (WC), environmental reasons (ER), cultivation reasons (CR), and risk tolerance (RT).  
570 The model is significant and the results are shown in Appendix H. Attitude has the strongest  
571 significant influence on adoption intention. Also, the perceived amelioration of working conditions  
572 as well as the subjective norm (the latter marginally significant) exert a significant influence on  
573 the intention to adopt sustainable innovative solutions. A second regression analysis (Appendix I)  
574 that was carried out to predict the attitude towards the sustainable innovations by means of the IDT  
575 variables was not significant. These findings only partly corroborate the findings from the  
576 qualitative study.

577

### 578 **3.2 Characteristics of early adopters of sustainable innovative solutions**

579 To answer the second research question concerning the identification of early adopter segments,  
580 we carried out a K-means cluster analysis based on two variables, i.e., innovativeness and opinion

581 leadership, leading to three clusters (Appendix F). Both innovativeness and opinion leadership  
582 scores are significantly different across the three clusters. The smallest cluster (n=13) ‘Wait and  
583 see’ is the least inclined to adopt the innovations. Cluster 2 (n=78) ‘Innovators’ is the most  
584 innovative one, and cluster 3 (n=61) ‘Open-minded growers’ is somewhat in between. Bonferroni  
585 pairwise t-tests (all  $p < .05$ ) reveal that adoption intention scores are significantly different between  
586 each pair of clusters. Innovators are more innovative than open-minded growers which, in turn,  
587 are more innovative than ‘wait and see’ growers. Bonferroni pairwise t-tests (all  $p < .05$ ) show that  
588 the innovativeness scores are significantly different between each pair of clusters. Innovators and  
589 ‘Wait and see’ growers score significantly higher on opinion leadership than Open-minded  
590 growers (Bonferroni pairwise t-test significant between cluster 3 and 1 and between cluster 3 and  
591 2 ( $p < 0.05$ )).

592  
593 Half of the growers can thus be qualified as innovators (they are both highly innovative and  
594 opinion-leading), and another 40% scores relatively high on innovativeness, although they are not  
595 very opinion-leading. Only a relatively small minority (8,5%) are not open nor innovative  
596 concerning new sustainable technological solutions. Adoption intention differs significantly  
597 between the clusters ( $p < 0.001$ ), ranging from 2.88 for the ‘wait and see’ cluster, 3.39 for the open  
598 minded growers and 3.80 for the innovators on a five point Likert scale. This is consistent with the  
599 results from the qualitative interviews. When considering the innovation attitude and behavior of  
600 the growers, thirteen of them could be categorized as innovators (“*I like to be ahead of other  
601 growers and try out new things, that’s what makes cultivating more fun.*”); ten of them are open-  
602 minded (“*I think it’s fun not to be the first one, but to be part of the first ones.*”) and five of them  
603 wait and see (“*We don’t innovate too quickly or hasty. We really need to be convinced of the  
604 relative advantage and it needs to feel right.*”).

605

### 606 **3.3 Differences between innovators and open-minded growers**

607 Since we are especially interested in the early adopter groups of the sustainable innovation, and  
608 since only a limited number of growers are classified as ‘Wait and see’, we only tested the  
609 differences between the Innovators and the Open-minded growers. The Innovators are more likely  
610 to adopt the leading innovation and at the same time to exert influence on other growers. The open-  
611 minded growers are ‘following’ this group as they are less opinion-leading themselves. Appendix

612 G shows that both segments appear to be very similar. However, the innovators on average have  
613 larger greenhouse areas, innovated their infrastructure more recently, identify more with ecological  
614 friendly business management, are more frequently represented in cucumber cultivation, and are  
615 marginally less concerned with the triability and observability of innovations.

616 Next, we test the model in Figure A (drivers of and barriers for innovation adoption) separately  
617 for the two groups using multiple regression analysis (Appendices H and I). In line with the  
618 regression model applied to the overall sample, for innovators, attitude is the most important  
619 predictor for adoption intention. The opinion of relevant others (SN) as well as the beneficial effect  
620 the innovation might have on working conditions also have a positive influence. Environmental as  
621 well as financial factors exert a negative effect on adoption intention. For the Open-minded  
622 growers, only the attitude towards sustainable innovation has a significant positive effect. As the  
623 regression analysis in Appendix I shows, the models predicting attitude by means of the three IDT  
624 factors are not significant for either group.

625

#### 626 **4. Discussion**

627

628 The current paper proposes a conceptual model of the drivers and barriers towards the adoption  
629 intention by horticultural greenhouse growers of sustainable innovative solutions. As observed in  
630 both the qualitative and the quantitative study, and as often reported in TPB-related research,  
631 attitude is the main predictor of the intention to adopt sustainable innovations. Although not  
632 corroborated in the quantitative study, based on the interviews, attitude seems to be mainly driven  
633 by the relative advantages of the sustainable innovative solutions, which is in line with earlier  
634 research (Batte and Arnholt, 2003). However, growers consider trialability and observability  
635 important as well. This underpins the importance of the experimental centers for horticulture that  
636 were set up in the last decades. Growers are open to be involved in test settings with innovative  
637 solutions and are willing to share their experiences. We expected that compatibility of an  
638 innovation with existing infrastructure could be an issue, but it appears to be of less importance,  
639 since most innovative growers consider thorough innovations once they want to invest in their  
640 greenhouse of the future. Nevertheless, compatibility with business strategy and with a company's  
641 sustainable orientation drive a positive attitude. The importance of trialability, observability and

642 compatibility is in line with previous findings. For instance, Reimer et al. (2012), report that  
643 perceived relative advantage, observability, and compatibility are the most important factors in  
644 understanding the adoption of the use of cover crops. Lamm et al. (2017) found complexity and  
645 compatibility to be the major factors influencing U.S. growers' adoption of water treatment  
646 technologies. However, some of our findings contradict their results as the lack of complexity  
647 (perceived ease of use) does not drive the attitude towards innovation. A possible explanation for  
648 the reluctance towards 'easy and simple' solutions is the context of our research. Growers may  
649 naturally expect that more technology-driven solutions are generally more complex because they  
650 are confronted with complex challenges.

651

652 The interviewed growers are influenced by the social pressure (SN) exerted by experimental  
653 centers, peer growers, retailers, consumers, governments, and information channels. These  
654 findings are in line with earlier studies. For instance, Hansson et al., (2012) found that peers  
655 (subjective norm) such as the network of growers with their neighbors, friends and colleagues,  
656 have a substantial impact on farmers' decisions. Greenhalgh et al. (2004) report that expert opinion  
657 (crop consultants, horticultural scientists, bioengineers, advisory service providers, universities,  
658 and research centers) is very important to improve and change greenhouses' effectiveness and  
659 development. As growers seem to be very much involved in their business and as they are aware  
660 of the ever-changing context they are operating in, they are eager to get informed by many sources  
661 (Verstegen et al., 2003).

662

663 With respect to perceived behavioral control, the qualitative study reveals that some growers feel  
664 less able to get involved in new sustainable innovations due to their age or due to their personal or  
665 financial situation. Indeed, from a personal perspective, the changes in the horticultural industry  
666 in the studied region may be a concern. Increasingly more horticultural greenhouse companies  
667 started to scale up to increase profits. As a result, during the last decades, the number of growers  
668 has halved (from 15,700 in 2006 to 8,300 in 2016) and the surface area per company has drastically  
669 increased (from 0,555 ha in 1980 to 2.15 ha in 2014). There are increasingly more large companies  
670 (e.g., in 1990 two growers of 100 ha or more and in 2007 69 growers of 100 ha or more) (Beelen,  
671 2018). Consequently, growers with fewer acres and with less financial power may consider this as  
672 a serious barrier to innovation. The fact that especially financial considerations (and related yield



673 size and quality) are mentioned, is in line with the findings of Batte and Arnholt (2003). In his  
674 review of 20 studies also Pierpaoli et al. (2013) report that financial resources are amongst the  
675 three main adoption drivers.

676

677 In line with Forbes and De Silva (2015), we find that environmental drivers are gaining importance  
678 for today's growers. An important motivational distinction is the one between intrinsic motivation,  
679 which refers to doing something because it is inherently interesting or enjoyable, and extrinsic  
680 motivation, which refers to doing something because it leads to a separable outcome. The drivers  
681 of the growers appear to be mainly intrinsic because they want to take their responsibility for the  
682 deteriorating planet, which is in line with Steg (2016). Acting pro-environmentally can make  
683 growers feel good about themselves and give them pleasure from benefiting the environment.  
684 Hereby, intrinsic motivation is likely to be obligation-based rather than enjoyment-based as  
685 growers may feel obliged to follow their principles, norms, and values to engage in pro-  
686 environmental actions, and doing so elicits pleasant feelings. The results from our interviews are  
687 in line with research as from Mzoughi (2011) on integrated crops and organic farming that shows  
688 that, although economic concerns play a strong role, a significant number of respondents give high  
689 importance to moral and social concerns, such as working conditions and impact on the  
690 environment. Consistent with Verstegen et al (2003), laws, rules and external incentives or  
691 punishments, which are considered external drivers, are rather classified as a barriers by the  
692 interviewees. They mainly perceive the changing imposed environmental rules as irritating and  
693 perceive the laws as not transparent. The importance of financial barriers and environmental  
694 motives are not confirmed in the quantitative study. However, the fact that growers are concerned  
695 about the working conditions for themselves and their employees was found in both the qualitative  
696 and the quantitative study. This was also confirmed in other studies in the GLITCH project.

697 Growers' concern with their company's reputation explains why they take care of the environment  
698 as well as of employees. This is in line with previous research that posits that the long-term  
699 viability of a firm depends on its fit with the values of society, and the benefits that it achieves for  
700 all stakeholders (Brønn and Vidaver-Cohen, 2009). Indeed, companies are devoting more attention  
701 to ethical and sustainable aspects and take up social responsibility (Nguyen et al., 2021). Moreover,  
702 building an innovative brand personality seems an opportunity for most growers. Several growers  
703 seem eager to take risks and have a high risk tolerance. This is in contrast to what we expected

704 based on earlier findings by, for instance, Trujillo-Barrera et al. (2016). Also Pennings and  
705 Wansink (2004) found a moderating effect of risk perception on the relation between motivational  
706 drivers and adoption intention. However, negative past experiences seem to trigger risk perception  
707 and refrain other growers from trying out new opportunities.

708  
709 This study also identified three grower segments in terms of their level of innovativeness and  
710 opinion leadership, and explored differences between them, with special focus on the large groups  
711 of innovators (more than 50%) and open-minded growers (almost 40%). The results from this  
712 quantitative study are in line with the qualitative insights: most growers are very open to  
713 innovations. In the pursuit of a vital, sustainable, and climate-neutral greenhouse horticulture by  
714 2050, the industry is investing a lot in innovation (Galen and Ge, 2009). Policy support seems to  
715 affect growers' attitudes and business perspectives. The innovator group is different from the open-  
716 minded group in that the former are, on average, larger (more greenhouses surface) and more  
717 recently innovated their greenhouses thoroughly. This is partly in line with research that reports  
718 on the role of firm-related characteristics. For instance, Karshenas and Stoneman (1995) report  
719 that market share and firm size are important determinants of innovation. Also Tey and Brindal  
720 (2012) found that, apart from other firm-related factors such as operator age, years of farming  
721 experience and formal education, farm size and farm sales are important drivers of innovation.  
722 Moreover, innovators are more oriented towards the environment than other segments. For both  
723 groups, the attitude towards sustainable innovation initiatives is the most important driver of  
724 adoption intention, and working conditions also play a significant role. Specifically, for innovators,  
725 environmental motivators, and financial considerations also drive adoption intention.

726  
727 The conceptual contribution of the current research is that it develops and explores a model in  
728 which the insights of the Theory of Planned Behavior, the Technology Acceptance Model and the  
729 Innovation Diffusion Theory are integrated and extended, more specifically by adding the risk  
730 tolerance factor. Additionally, two seemingly important extra factors were identified that could  
731 enrich future research on the adoption intention of sustainable innovative innovations, namely  
732 company reputation and previous experiences with innovations.

733

734 **5. Managerial and public policy implications**

735

736 Industry leaders and public agents can use the insights of our study to support and promote  
737 sustainable innovations more efficiently. One way to improve growers' attitudes is by emphasizing  
738 that these innovations are a way to enhance their corporate as well as their brand reputation. As  
739 social pressure is important, investing in networks can be stimulated, especially by involving the  
740 growers in the 'innovator' segment. Companies that develop innovative technologies should also  
741 focus on the impact of these innovations on working conditions and efficient deployment of their  
742 innovations in practice. Good working conditions in an innovative company may be used as a  
743 proposition that can attract good-quality and motivated employees. Awareness campaigns should  
744 emphasize successful best-practice cases with positive (financial) results and a positive impact on  
745 the company's reputation. As the impact of sustainability measures is still a bit confusing for the  
746 growers, good impact indices and communication about the impact on the environment should be  
747 made clearer. Negative past experiences seem to trigger risk perception and refrain other growers  
748 from trying out new opportunities. Therefore communication to reassure growers and counter the  
749 perception of potential risk should be given attention when introducing innovative techniques.  
750 Testimonials from others growers as well as demonstrations by experience centers can play a  
751 crucial role. Risk reduction can also be incorporated in the business model by offering sufficient  
752 services and/or by changing the idea of 'ownership' of the innovative technique.

753

754 As literature on the interplay between internal and external motivation stress the importance to  
755 support internal motivational processes by rewards (external motivations) and moreover, as studies  
756 on risk perception and risk tolerance reveal the importance of perceived rewards on the willingness  
757 to adopt sustainable technologies by farmers, policymakers should implement supportive  
758 implementation strategies based on incentives.

759

## 760 **6. Limitations and further research**

761

762 Although we conducted a rather extensive qualitative and – compared to many other similar  
763 previous studies – also quantitative study, the quantitative part of our study was still limited, both  
764 in terms of sample size and variables included in the model. Moreover we opted for a limited  
765 interview time to obtain a high response rate and therefore used single item scales for some of the

766 variables, which limited our ability to conduct more sophisticated analyses. Some multi-item  
767 scales we used had relatively low Cronbach Alphas, more particularly ‘green identity’ and  
768 ‘subjective norm’. Deleting items did not improve the Alphas. Adding more items to the scale  
769 could increase these Alphas. For subjective norm, following Ajzen (1991) we suggest to determine  
770 with a pilot study which groups are influencing decision-making as normative beliefs and  
771 motivation to comply should be assessed for each relevant reference group and for each specific  
772 topic. This may lead to additional subjective norm items (reference groups that influence decisions  
773 and/or information channels). Further, in future research, authors can consider measuring  
774 organizational green identity by using or adding (some of the) six scale items developed by Chen  
775 (2011) and used by Song and Yu (2018): ‘The company’s top managers, middle managers, and  
776 employees... (1) have a sense of pride in the company’s environmental goals and missions; (2)  
777 have a strong sense of the company’s history about environmental management and protection;  
778 (3) feel that the company has carved out a significant position with respect to environmental  
779 management and protection; (4) feel that the company have formulated a well-defined set of  
780 environmental goals and missions; (5) are knowledgeable about the company’s environmental  
781 traditions and cultures; (6) identify strongly with the company’s actions with respect to  
782 environmental management and protection.’

783  
784 The explanatory power of our regression models is rather low. This means that the chosen variables  
785 could only explain a limited part of the variation in attitude and adoption intention. Therefore, we  
786 suggest future research to develop a more complete conceptual framework that includes additional  
787 variables. Potentially interesting factors that emerged from the qualitative study are reputation and  
788 previous experiences. Additionally, other variables could be considered, such as cultural and  
789 environmental values. Also personality traits which may determine growers’ business  
790 development strategies might be considered, such as ambiguity aversion, fear of negative  
791 evaluation, and locus of control. Finally, many growers seem to be concerned about both working  
792 conditions and the environment. Also these factors may be included in future research. The  
793 distinction between internal and external underlying motivations for sustainable innovation  
794 behavior, for instance descriptive or injunctive norms (Park and Smith, 2007), a factor that is to  
795 date understudied in a business context, could be further explored. The role of risk is not fully  
796 understood either. Having to take risks is a consideration for innovators, but the pride of being the

797 first one to adopt a high-tech innovation is also important. Related to this, the interplay between  
798 brand building, reputation management and adopting sustainable high-tech innovations is relevant.  
799 What is the relative importance of sustainability and high-tech motivations to increase brand  
800 equity? Besides predominantly rational variables that we included in the adoption intention model,  
801 more feeling-related drivers may play a role, and should be investigated in more depth. In a larger  
802 sample, structural equation modeling could be used to investigate such a more comprehensive  
803 model that would also allow to formally test mediation and moderation mechanisms.

804

## 805 **7. Conclusions**

806

807 The current study proposes and tests an integrated model of the drivers and barriers towards the  
808 adoption intention by horticultural greenhouse growers of sustainable innovative solutions. The  
809 attitude towards the innovation is the main predictor of this adoption intention This attitude seems  
810 to be mainly driven by the relative advantages of the sustainable innovative solutions. However,  
811 growers consider trialability and observability important as well. Growers are open to be involved  
812 in test settings with innovative solutions and are willing to share their experiences. Compatibility  
813 with business strategy and with a company's sustainable orientation also drive a positive attitude.  
814 Additionally, growers are profoundly influenced by experimental centers, peer growers, retailers,  
815 consumers, governments, and other informationchannels. Some growers feel less able to get  
816 involved in new sustainable innovations due to their personal or financial situation.

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818 Environmental drivers are gaining importance for today's growers. They want to take their  
819 responsibility, and follow their principles, norms, and values to engage in pro-environmental  
820 actions. Additionally, growers give high importance to social concerns, such as working  
821 conditions. These factors are also fueled by growers' concern with their company's reputation  
822 Moreover, building an innovative brand personality seems an opportunity for most growers, and  
823 several growers have a high risk tolerance, although negative past experiences seem to trigger risk  
824 perception and refrain other growers from trying out new opportunities. Most growers perceive  
825 themselves as true innovators, or at least open-minded towards innovation. Policy support seems  
826 to partly drive these attitudes and business perspectives. True innovators are often larger and more  
827 oriented towards the environment than other grower segments.

828 Industry leaders and public agents can use the insights of our study to support and promote  
829 sustainable innovations more efficiently. One way to improve growers' attitudes is by emphasizing  
830 that these innovations are a way to enhance their corporate reputation. Investing in networks can  
831 be stimulated, especially by involving the growers in the 'innovator' segment. Good working  
832 conditions in an innovative company may be used as a proposition that can attract good-quality  
833 and motivated employees. Awareness campaigns should emphasize successful best-practice cases  
834 with positive (financial) results and a positive impact on the company's reputation. Testimonials  
835 from others growers as well as demonstrations by experience centers can play a crucial role.

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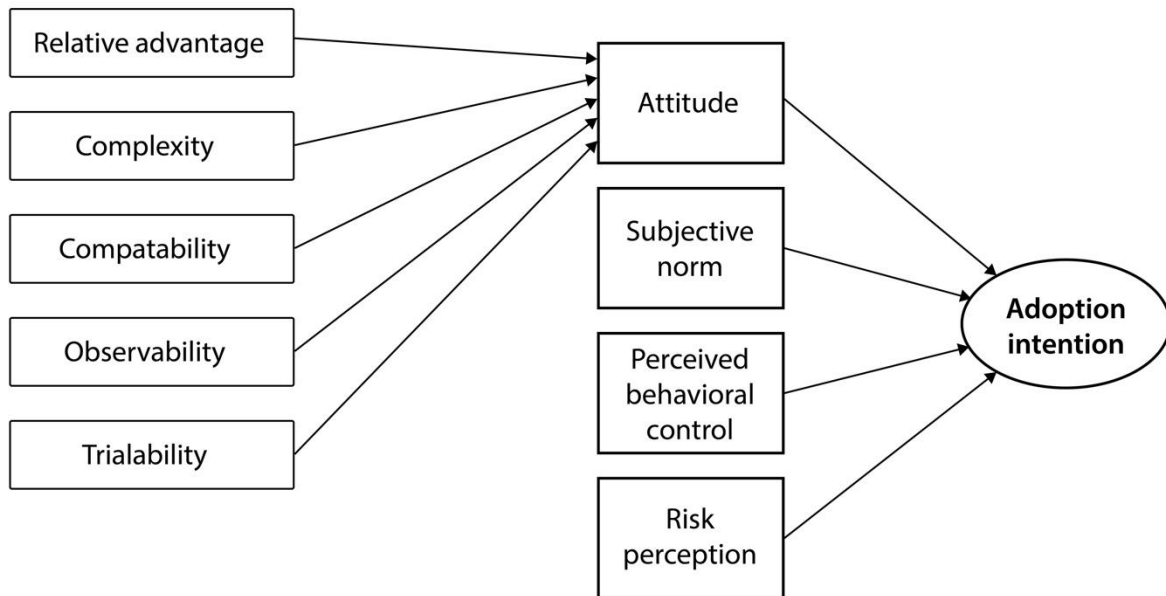
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1046 **Appendix A: Conceptual model**



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1049 **Appendix B: Sample characteristics**

		Frequency in sample	Percentage in sample	% of actual greenhouses growing these crops(*)
What kind of crops do you grow? (More than one option possible)	Lettuce	12	6.1	5.4
	Cucumber	50	25.4	16.8
	Tomato	35	17.8	19.8
	Bell Pepper	22	11.1	15.9
	Strawberry	30	15.2	19.2
	Other	48	24.4	22.9
	Total	197	100	100
How long have you been active in the industry?	<3 years	7	4.6	
	3-5 years	6	4.0	
	6-10 years	11	7.2	
	11-20 years	27	17.8	
	>20 years	101	66.4	
	Total	152	100	
When were the greenhouses in your company thoroughly renovated the last time?	<3 years	20	13.2	

	3-5 years	19	12.5	
	6-10 years	15	9.9	
	11-20 years	62	40.7	
	>20 years	36	23.7	
	Total	152	100	
Are you the... generation from your family in this company?	First generation	49	32.2	
	Second generation	44	28.9	
	Third generation or more	57	37.5	
	Total	150	98.6	
	Does not apply	2	1.4	
With regard to succession, do you plan to hand over the business within five years?	Yes	37	24.3	
	No	115	75.7	
	Total	152	100	



Which of the following applies to you? Whenever I want to stop.	Follow-up is assured	26	17.1	
	I will sell the company to another (cultivation) company	22	14.5	
	The company stops	14	9.2	
	I don't know at the moment	90	59.2	
	Total	152	100	
How large is the company in terms of greenhouse area?	Up to 1 ha	21	13.8	
	1 to 5 ha	78	51.3	
	6 to 15 ha	34	22.4	
	More than 15 ha	19	12.5	
	Total	152	100	
Age	45 years or less	45	29.6	
	46-54	64	42.1	
	55 or older	43	28.3	

	Total	152	100	
Gender	Male	138	90.8	
	Female	14	9.2	
	Total	152	100	

1050 (\*) Based on: <https://www.cbs.nl/nl-nl/nieuws/2017/32/vooral-tomaten-in-de-kas>

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1054 **Appendix C: Measures**

Measure	Items	Reference	Mean	S.D.	Cronbach Alfa or Pearson correlation
AT	To what extent are you positive about these innovations aimed at climate-neutral greenhouse horticulture?	Cauberghe and De Pelsmacker (2008)	3.70	0.906	
AI	1.I intend to engage in technological innovations in the near future 2.I advise other growers to engage in technological innovations	Moons and De Pelsmacker (2012)	3.56	0.835	r=0.407
SN	To what extent do you consider the following information that you receive from others important when taking a decision to engage in a technological innovation (such as LED lighting system, low-value heat system, multi-layer cultivation, balancing screens)  1. Information by fellow growers 2. Information provided by government 3.Information from grower organizations 4. Information provided by test and other knowledge centers	Based on Haustein et al. (2009) and on qualitative research	3.62	0.588	Cronbach Alpha = 0.631  (no improvement when items are deleted)
IDT	CompSimp (Perceived ease of use)  1. Must fit in my current greenhouse	Rogers (2010)	4.02	0.687	r=0.393

	2. Must be easy to use				
	Reladv (Perceived usefulness): 1. Must have advantages over current system	Rogers (2010)	4.39	0.691	
	TriObs: 1. Must have already been applied by others 2. Must already demonstrate visible results	Rogers (2010)	3.60	0.814	r=0.507
PBC	To what extent are the following factors important when making a decision about technological innovations? Financial factors (FR)	Qualitative research	4.39	0.781	
	Effect on Working conditions (WC)	Qualitative research	4.13	0.740	
	Effect on the Environment (ER)	Qualitative research	3.89	0.768	
	Crop Cultivation Factors (CR)	Qualitative research	4.24	0.789	
RT	The risk associated with implementing these technological innovations scares me.		3.04	1.067	
IN	1. Innovations benefit the image of the greenhouse horticulture sector 2. I strive for an innovative image with my company 3. Innovations make the cultivation sector in our region more competitive 4. Innovations are needed to adapt companies in our region to the future	Adapted from Midgley and Dowling (1978) and qualitative research	3.78	0.563	Cronbach Alpha= 0.746

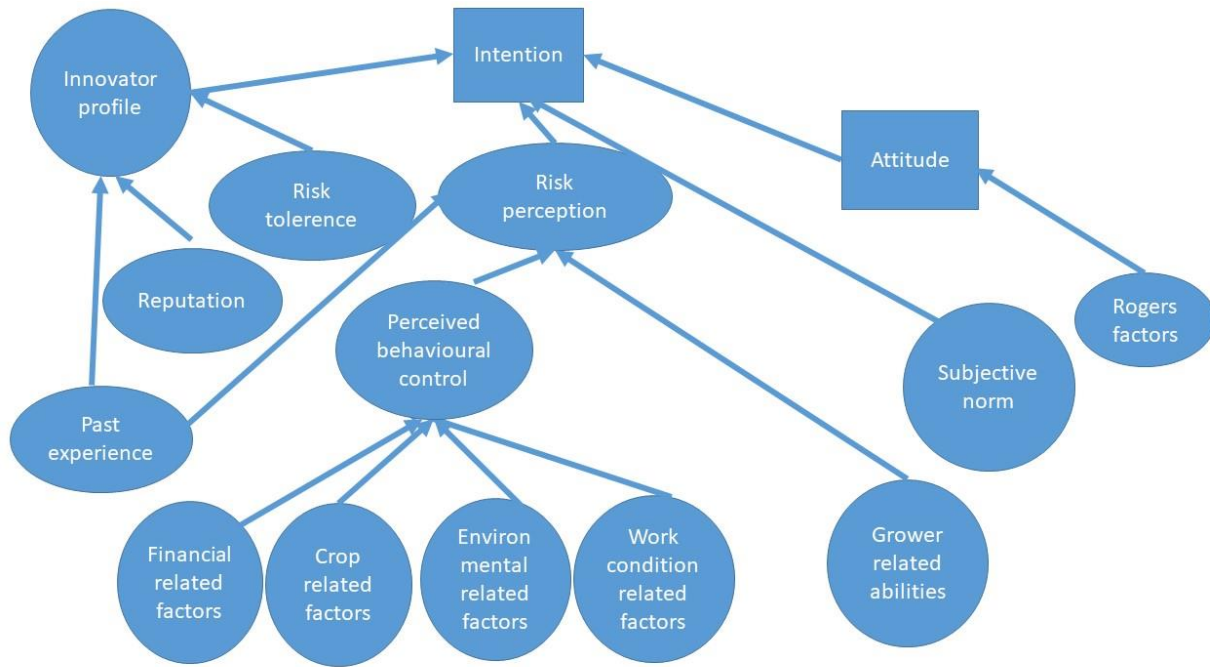
OL	1. To what extent do you agree with the following statement? Fellow growers consult me for advice on innovations in the greenhouse.	Grewal et al. 2000  Qualitative research	2.90	0.975	
GI	1. I see myself as an environmentally conscious business leader 2. I think I am concerned about the environment. 3. I see my company as an ecological company 4. I have already made several efforts for the environment with my company	Adapted items from Roe and Bruwer (2017) and Van der Werff et al. (2013)	3.57	0.612	Cronbach Alfa= 0.691  (no improvement when items are deleted)

1055 (\*) <https://www.cbs.nl/nl-nl/nieuws/2017/32/vooral-tomaten-in-de-kas>

1056 AT = Attitude; AI = Adoption Intention; SN = Subjective Norm; IDT = Innovation Diffusion Theory  
1057 factors; PCB = Perceived Behavioral Control; RT = Risk Tolerance; IN = Innovativeness; OL = Opinion  
1058 Leadership; GI = Green Identity

1059

1060 **Appendix D: Advanced coding scheme of the qualitative research**



1061

1062

1063 **Appendix E: results of principal components and Cronbach's Alpha analyses**

1064  
1065 **Subjective norm**

1066  
1067 KMO measure of sampling adequacy: .632  
1068 Bartlett's test of sphericity:  $p < .001$   
1069 Extraction criterion: Eigenvalue  $> 1$  – one factor extracted, explaining 47.8% of variance

1070  
1071 **Component matrix**

Item	Component
Information by fellow growers	.715
Information from grower organizations	.704
Information of test and other knowledge centers	.718
Information provided by government	.624

1073  
1074 **Cronbach Alpha analysis**

1075  
1076 'How important are the following information channels for you when you take decisions about  
1077 technological innovations?'

1078  
1079 Cronbach Alpha: .631

Item	Scale mean if item deleted	Scale variance if item deleted	Corrected item-total correlation	Cronbach's Alpha if item deleted
Other growers	10.46	3.495	.429	.549
Grower organizations	11.08	3.318	.427	.550
Test centers and other knowledge centers	10.57	3.638	.445	.541
Government	11.39	3.539	.351	.607

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1087 **Innovativeness**

1088

1089 KMO measure of sampling adequacy: .736

1090 Bartlett's test of sphericity:  $p < .001$

1091 Extraction criterion: Eigenvalue  $> 1$  – one factor extracted, explaining 52.2% of variance

1092

1093 ***Component matrix***

1094

Item	Component
Innovations benefit the image of the greenhouse horticulture sector:	.700
I strive for an innovative image with my company:	.740
Innovations make the cultivation sector in our region more competitive:	.740
Innovations are needed to adapt companies in our region to the future:	.747

1095

1096 ***Cronbach Alpha analysis***

1097 Cronbach Alpha: .746

1098

1099



1100 **Green identity**  
1101

1102 KMO measure of sampling adequacy: .729  
1103 Bartlett’s test of sphericity:  $p < .001$   
1104 Extraction criterion: Eigenvalue  $> 1$  – one factor extracted, explaining 53.4% of variance  
1105

1106 **Component matrix**  
1107

Item	Component
I see myself as an environmentally conscious business leader:	.799
I think I am concerned about the environment:	.753
I see my company as an ecological company:	.667
I have already made several efforts for the environment with my company:	.698

1108

1109 **Cronbach Alpha analysis**

1110

1111 ‘To what extent do you agree with the following statements?’

1112

1113 Cronbach Alpha: .691

1114

Item	Scale mean if item deleted	Scale variance if item deleted	Corrected item-total correlation	Cronbach’s Alpha if item deleted
I see myself as an environmentally conscious entrepreneur	10.493	3.656	.570	.570
I am concerned about the environment	10.678	3.571	.501	.609
I see my company as an ecological company	11.493	3.298	.426	.680
In my company, I already did several environmental efforts	10.224	4.360	.457	.648

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**Innovation Diffusion Theory factors**

1120 KMO measure of sampling adequacy: .600  
1121 Bartlett's test of sphericity:  $p < .001$   
1122 Extraction criterion: Eigenvalue  $> 1$  – two factors extracted, explaining 80.0% of variance  
1123

1124 *Rotated component matrix:*

1125

Item	Components	
	1	2
Compatibility	.721	-.258
Ease of use	.846	-.069
Relative advantage	.566	-.353
Triability	.176	-.860
Observability	.343	-.858

1126  
1127  
  
1128  
1129

1130 **Appendix F: Clusters of growers: innovativeness, opinion leadership and adoption**  
 1131 **intention**

1132

<b>Clusters</b>	<b>Cluster membership</b>	<b>% of sample</b>	<b>Mean IN</b>	<b>Mean OL</b>	<b>Mean AI</b>
<b>Wait and see</b>	13	8.6	2.63	3.46	2.88
<b>Innovators</b>	78	51.3	4.02	3.60	3.80
<b>Open-minded growers</b>	61	40.1	3.72	1.89	3.39
<b>Significance</b>			F(2,149) = 62.159 p<0.001	F(2,149)=206.084 p<0.001	F(2,149)=9.884 p<0.001
<b>Total</b>	152	100.0			

1133 IN = Innovativeness; OL = Opinion Leadership; AI = Adoption Intention

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1135

**Appendix G: Description of innovators and open-minded growers**

	Crop	Frequency Innovators	Frequency open minded growers	Test	Sign
What kind of crops do you grow? (more than one answer possible)	Lettuce	6	4	chi <sup>2</sup>	p=0.797
	Cucumber	30	13	ch <sup>2</sup>	p<0.05
	Tomato	19	13	chi <sup>2</sup>	p=0.170
	Bell Pepper	16	11	chi <sup>2</sup>	p=0.135
	Strawberrie	10	11	chi <sup>2</sup>	p=0.394
	Other	20	21	chi <sup>3</sup>	
	Total	101	73		
How long have you been active in the industry?	<3 years	5	2	chi <sup>2</sup>	p=0.496
	3-5 years	1	4		
	6-10 years	6	4		
	11-20 years	13	10		
	>20 years	53	41		
	Total	78	61		
When were the greenhouses in your company last thoroughly renovated?	<3 years	15	4	chi <sup>2</sup>	p<0.1
	3-5 years	12	6		
	6-10 years	7	6		

	11-20 years	32	26		
	>20 years	12	19		
	Total	78	61		
Are you the... generation from your family in this company?	First generation	27	16	chi <sup>2</sup>	p=0.185
	Second generation	25	15		
	Third generation or more	20	25		
	Total	72	56		
	Does not apply	6	5		
With regard to succession, do you plan to hand over the business within five years?	Yes	14	18	chi <sup>2</sup>	p=0.347
	No	64	43		
	Total	78	61		
Which of the following applies to you? Whenever I want to stop.	Follow-up is assured	12	10	chi <sup>2</sup>	p=0.108
	I sell the company to another (cultivation) company	12	10		
	The company stops	5	7		
	I don't know at the moment	49	34		
	Total	78	61		

How large is the company in terms of greenhouse area?	Up to 1 ha	6	9	chi <sup>2</sup>	p<0.05
	1 to 5 ha	36	38		
	6 to 15 ha	22	10		
	More than 15 ha	14	4		
	Total	78	61		
Gender	Male	73	53	Chi <sup>2</sup>	p=0.178
	Female	5	8	Chi <sup>2</sup>	p=.178
Age		Mean=47.80 SD=10.215	Mean=50.28 SD=9.255	t-test	p=0.297
GI		Mean=3.65 SD=0.681	Mean=3.45 SD=0.067	t-test	p<0.05
AT		Mean=3.82 SD=0.936	Mean=3.59 SD=0.067	t-test	p=.103
SN		Mean=3.68 SD=0.494	Mean=3.65 SD=0.604	t-test	p=.764
PCB(FR)		Mean=4.55 SD=0.550	Mean=4.38 SD=0.756	t-test	p=.133
PCB(WC)		Mean=4.23 SD=0.682	Mean=4.18 SD=0.533	t-test	p=.625
PCB(ER)		Mean=3.88 SD=0.789	Mean=3.97 SD=0.605	t-test	p=.486
PCB(CR)		Mean=4.33 SD=0.767	Mean=4.28 SD=0.636	t-test	p=.647
RT		Mean=3.10 SD=0.1.088	Mean=3.2.90 SD=0..961	t-test	p=.251
CompSimple		Mean=4.00	Mean=4.07	t-test	p=.569

		SD=0.739	SD=0.616		
RelAdv		Mean=4.49 SD=0.575	Mean=4.31 SD=0.743	t-test	p=.130
TriObs		Mean=3.53 SD=0.831	Mean=3.76 SD=0.762	t-test	p<0.1

1137

1138 GI= Green Identity; AT = Attitude; SN = Subjective Norm; PCB(FR) = Perceived Behavioral Control,  
1139 financial reasons; PCB(WC) = Perceived Behavioral Control, working conditions; PCB(ER) = Perceived  
1140 Behavioral Control, Environmental Reasons; PCB(CR) = Perceived Behavioral Control, Crop Condition  
1141 Reasons; RT = Risk Tolerance; CompSimple = Compatibility and Simplicity; RelAdv = Relative  
1142 Advantage; TriObs = Trialability and Observability

1143

1144 **Appendix H: Regression analysis: Effects on adoption intention**

	Overall sample		Innovators		Open mind growers	
	Beta	Sign.	Beta	Sign.	Beta	Sign.
Constant	0.237		2.384		-0.129	
AT	0.312	p<0.001	0.453	p<0.001	0.348	p<0.05
SN	0.144	p<0.1	0.163	p<0.1	0.196	p=0.123
PCB (FR)	0.048	P=0.590	-0.223	p<0.05	0.048	p=0.741
PCB (WC)	0.217	p<0.05	0.241	p<0.05	0.071	p=0.622
PCB (ER)	-0.025	p=0.764	-0.289	p<0.05	0.120	p=0.358
PCB (CR)	0.040	p=0.638	0.040	p=0.751	0.076	p=0.558
RT	0.086	p=0.251	0.071	p=0.516	-0.022	p=0.864
R	0.497		0.518		0.478	
R <sup>2</sup>	0.211		0.195		0.126	
Sign.	F (7,144)=6.754 p<0.001		F (7,70)=3.672 p<0.001		F (7,53)=2.241 P<.05	

1145 AT = Attitude; SN = Subjective Norm; PCB(FR) = Perceived Behavioral Control, financial reasons;  
 1146 PCB(WC) = Perceived Behavioral Control, working conditions; PCB(ER) = Perceived Behavioral Control,  
 1147 Environmental Reasons; PCB(CR) = Perceived Behavioral Control, Crop Conditions Reasons; RT = Risk  
 1148 Tolerance)

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1150 **Appendix I: Regression analysis: Effects on attitude**

1151

	Overall sample		Innovators		Open mind growers	
Constant	4.837		5.756		4.453	
CompSimple	-0.10	p=0.243	-0.144	p=0.245	0.4	p=0.483
RelAdv	-0.05	p=0,558	-0.785	p=0.435	-0.098	p=0.759
TriObs	-0.079	p=0.255	-1.31	p=0.277	-0.183	p=0.198
R	0.165		0.271		0.235	
R <sup>2</sup>	0.008		0.036		0.005	
Sign.	p=.249		p=.127		p=0.354	
	F (3,148)=1.387		F (3,74) =1.961		F (3,57)=1.106	

1152 IDT = Innovation Diffusion Theory factors; CompSimple = Compatibility and Simplicity; RelAdv =

1153 Relative Advantages; TriObs = Trialability and Observability